



Corruption in Ukraine 2024: Understanding, perception, prevalence

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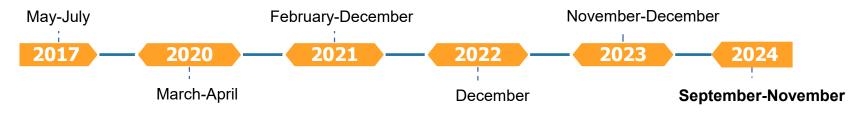


STUDY METHODS AND GOALS









TWO STUDY COMPONENTS IN EACH WAVE

Surveys of the population

Surveys of businesses

Nationally representative survey

Specification of each study component One-on-one interviews 2024: 2488 interviews*

2023: 2488 interviews

2022: 2646 interviews

2021: 2636 interviews

2020: 2516 interviews

2017: 2585 interviews

* Maximum error: ±2 p.p.

Nationally representative survey

Telephone interviews

2024: 1206 interviews** 2023: 1208 interviews

2022: 1203 interviews

2021: 1224 interviews

2020: 1093 interviews

2017: 1005 interviews

** Maximum error: ±3 p.p.

MAIN OBJECTIVES OF THE STUDY



The goal of the study is a comprehensive assessment of the situation with corruption in Ukraine in 2024

Objectives of the study:

assessment of the state anticorruption efforts in Ukraine

assessment of the

 understanding and perception of corruption

 taking stock of the corruption
 experience of the population and businesses

 assessment of the level of prevalence of corrupt practices
 in the following sectors:

Surveys of the population	Surveys of businesses							
State and municipal healthcare (medical services) Services of institutions of higher education	Activities of the tax authorities							
Services of educational institutions (elementary and secondary education)	Monitoring and oversight of business activities							
Services of educational institutions (municipal kindergartens) Activities of service centers of the Ministry of Internal Affairs	Customs							
Activities of administrative service centers (ASCs) Administrative services provided by executive authorities and	Judicial system							
local self-government bodies (other than ASCs and service centers of the MIA) Humanitarian aid	Enforcement of court decisions							
Services involving connection to and maintenance of power, gas, water supply and sewer systems (other than services involving the processing of bill payments)								
Construction and land relations	3							

Law enforcement activities in maintaining law and order, conducting pretrial investigations



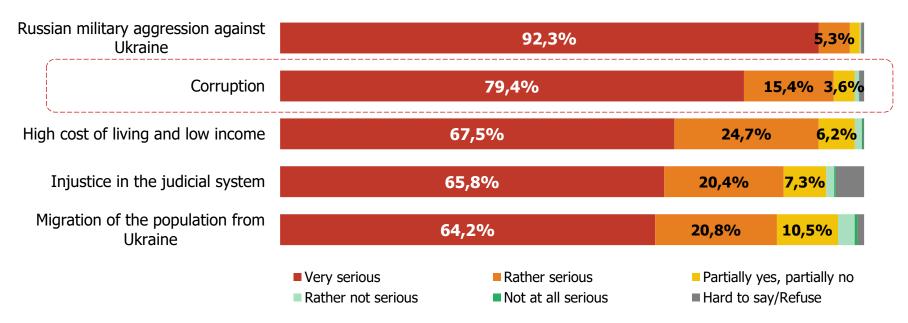
INDICATORS OF PERCEPTION OF CORRUPTION







Perception of the major problems of Ukraine — TOP 5 (2024)



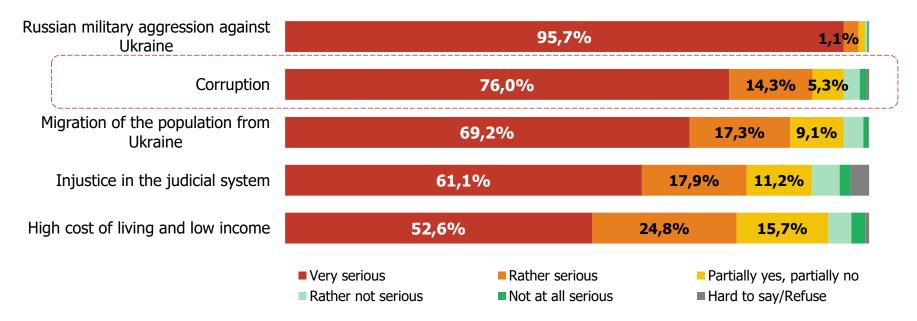
Question: "How serious do you think the following problems are for Ukraine?"



CORRUPTION – AMONG THE TOP-3 SOCIAL PROBLEMS



Perception of the major problems of Ukraine — TOP 5 (2024)

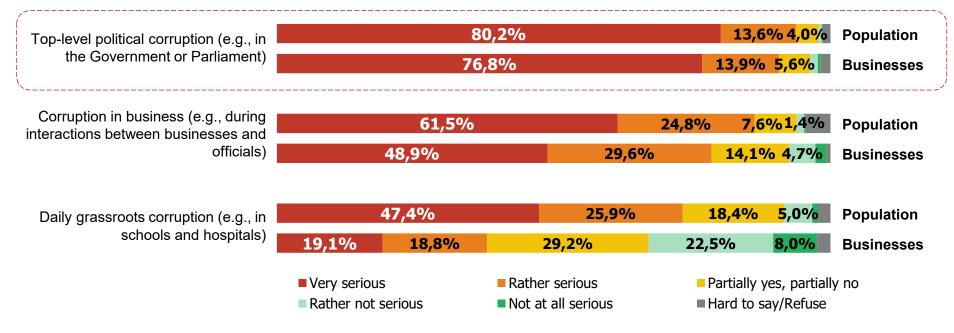


Question: "How serious do you think the following problems are for Ukraine?"

Both the population and entrepreneurs consider political corruption to be the most serious type of corruption



Seriousness of various types of corruption in Ukraine according to the population and businesses



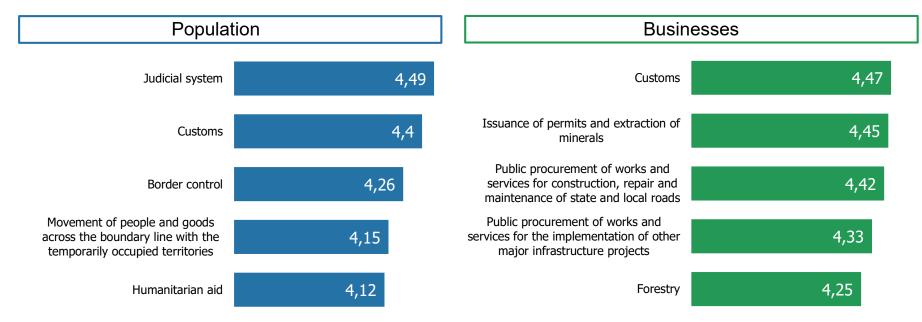
Question: "How serious a problem do you think these types of corruption are for Ukraine?"

The most corrupt sectors, in the opinion of the population and businesses



Index of perception of prevalence of corruption, according to assessment by:

(average score on a 5-point scale, where 1 means no corruption and 5 means very prevalent corruption)



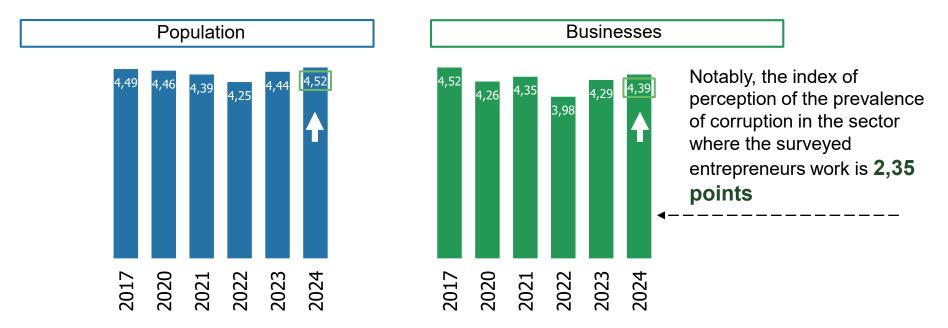
Question: "In your opinion, how prevalent is corruption in the following sectors?"

The overall Corruption Perception Index continues to rise



Index of perception of prevalence of corruption, according to assessment by:

(average score on a 5-point scale, where 1 means no corruption and 5 means very prevalent corruption)



Question: "In your opinion, how prevalent is corruption in the following sectors?"

Respondents noted a significant increase in the level of corruption

Businesses have a less pessimistic assessment of changes in the level of



corruption compared to the population Assessment of changes in the level of corruption in Ukraine over the past 12 months

among the population and businesses



Increased a lot Rather increased Remained unchanged Rather decreased Decreased a lot Hard to say/Refuse to answer

Question: "In your opinion, how has the level of corruption in Ukraine changed over the past 12 months?"



ASSESSMENT OF ANTI-CORRUPTION EFFORTS





Central authorities are considered responsible for overcoming corruption, along with specialised institutions



Who is responsible for overcoming corruption in Ukraine, according to the population and businesses:

	2024	2023	2022	2021
President of Ukraine / Office	56,5%	47,5%	43,9%	48,7%
of the President of Ukraine	51,9%	48,3%	35,4%	46,0%
Parliament of Ukraine	39,6%	30,9%	30,5%	30,6%
	38,5%	39,2%	35,0%	37,0%
NABU	25,8%	36,9%	31,8%	39,3%
NABO	29,2%	32,4%	37,5%	32,8%
CMU, ministries and other	22,8%	21,8%	21,3%	24,2%
central executive authorities	29,4%	25,1%	26,3%	28,6%
NACP	22,3%	28,3%	22,7%	28,5%
NACE	15,3%	18,1%	18,0%	14,2%
SSU	15,7%	17,1%	19,8%	13,6%
	10,9%	9,1%	13,8%	10,0%
SBI	12,5%	14,0%	10,8%	12,3%
	9,1%	9,6%	10,2%	6,2%
HACC	11,8%	9,5%	9,8%	11,4%
	10,3%	13,1%	14,1%	13,4%
SAPO	11,6%	15,3%	20,1%	20,0%
JAF U	13,1%	11,9%	18,4%	16,5%

Question: "In your opinion, who is responsible for overcoming corruption in Ukraine?"





Population: decrease in assessments of the effectiveness of anti-corruption activities

Assessment by the population of the effectiveness of anti-corruption efforts by government agencies

(average score on a 5-point scale, where 1 means that anti-corruption efforts are completely ineffective, and 5 means that they are highly effective)

	2024	2023	2022	2021
SSU	2,15	2,29	2,58	1,91
SBI	2,03	2,13	2,34	1,80
NABU	1,98	2,14	2,39	1,80
NACP	1,93	2,07	2,35	1,79
National Police of Ukraine	1,92	2,11	2,36	1,87
President of Ukraine / Office of the President of Ukraine	1,91	2,24	2,90	1,92
State Financial Monitoring Service	1,90	2,03	2,25	1,85
ARMA	1,89	2,03	2,32	1,82
SAPO	1,89	2,09	2,37	1,80
Local authorities	1,85	1,94	2,19	1,89
Prosecutorial authorities (other than the SAPO)	1,81	2,02	2,23	1,77
HACC	1,80	2,02	2,29	1,79
Regional authorities	1,80	1,93	2,16	1,85
Courts (other than the HACC)	1,71	1,86	2,10	1,74
CMU, ministries and other central executive authorities	1,60	1,75	2,12	1,69
Parliament of Ukraine	1,57	1,69	2,09	1,67

Question: "In your opinion, how effective (efficient) is the anti-corruption activity of the following state bodies?"

1,50 3,00



Businesses: assessments also decreased. Among all anti-corruption agencies, the efforts by the NABU and SAPO received the highest ratings



(average score on a 5-point scale, where 1 means that anti-corruption efforts are completely ineffective, and 5 means that they are highly effective)

ARMA2,222,362,621Local authorities2,202,182,451Courts (other than the HACC)2,172,222,361Regional authorities2,162,172,222,391Prosecutorial authorities (other than the SAPO)2,122,272,272,411President of Ukraine / Office of the President of Ukraine2,0612,4112,981		2024	2023	2022	2021
NABU 2,42 2,69 2,82 SBI 2,41 2,61 2,78 SAPO 2,40 2,61 2,79 National Police of Ukraine 2,37 2,49 2,67 HACC 2,29 2,44 2,64 2.61 MADU 2,24 2,52 2,66 2.61 MACP 2,22 2,36 2,62 2.66 MADU 2,22 2,36 2,62 2.61 MADU 2,22 2,36 2,62 2.66 MADU 2,22 2,36 2.65 2.65 MADU 2,17 2,22 2,36 2.65 MADU 2,17 2,22 2,36 2.65 MADU 2,17 2,22 2,36 2.65 MADU 2,16 2,17	SSU	2,60	2,82	2,82	2,44
SBI 2,41 2,61 2,78 2,78 SAPO 2,40 2,61 2,79 2,79 National Police of Ukraine 2,37 2,49 2,67 HACC 2,29 2,44 2,64 2,64 NACP 2,24 2,52 2,66 2,66 NACP 2,22 2,36 2,62 2,61 Local authorities 2,20 2,18 2,45 2,45 Courts (other than the HACC) 2,17 2,22 2,36 2,36 Prosecutorial authorities (other than the SAPO) 2,12 2,27 2,31 2,39 President of Ukraine / Office of the President of Ukraine 2,06 2,12 2,27 2,41 2,38	State Financial Monitoring Service	2,46	2,54	2,70	2,51
SAPO 2,40 2,61 2,79 1 National Police of Ukraine 2,37 2,49 2,67 1 HACC 2,29 2,44 2,64 1 1 ARMA 2,22 2,36 2,66 1 1 Local authorities 2,20 2,18 2,45 1 1 Courts (other than the HACC) 2,17 2,22 2,36 2,36 1 1 Prosecutorial authorities (other than the SAPO) 2,12 2,27 2,27 2,39 1 1 1 President of Ukraine / Office of the President of Ukraine 2,06 2,12 2,27 2,24 2,36 1 <td>NABU</td> <td>2,42</td> <td>2,69</td> <td>2,82</td> <td>2,38</td>	NABU	2,42	2,69	2,82	2,38
National Police of Ukraine2,372,492,671HACC2,292,442,6411NACP2,242,522,6611ARMA2,222,362,6211Local authorities2,202,182,4511Courts (other than the HACC)2,172,222,362,3611Prosecutorial authorities (other than the SAPO)2,122,172,272,4111President of Ukraine / Office of the President of Ukraine2,0612,4112,981	SBI	2,41	2,61	2,78	2,32
HACC 2,29 2,44 2,64 2,64 NACP 2,24 2,52 2,66 2,64 ARMA 2,22 2,36 2,62 2,66 2,64 Local authorities 2,20 2,18 2,45 2,45 2,45 Courts (other than the HACC) 2,17 2,22 2,36 2,41 2,39 2,41 2,41 2,41 2,41 2,45 4	SAPO	2,40	2,61	2,79	2,38
NACP2,242,522,661ARMA2,222,362,621Local authorities2,202,182,451Courts (other than the HACC)2,172,222,361Courts (other than the HACC)2,172,222,361Prosecutorial authorities (other than the SAPO)2,122,172,272,3411President of Ukraine / Office of the President of Ukraine2,0612,4112,981	National Police of Ukraine	2,37	2,49	2,67	2,45
ARMA2,222,362,621Local authorities2,202,182,451Courts (other than the HACC)2,172,222,361Regional authorities2,162,172,2391Prosecutorial authorities (other than the SAPO)2,122,272,411President of Ukraine / Office of the President of Ukraine2,0612,411	HACC	2,29	2,44	2,64	2,32
Local authorities2,202,182,45Image: Constant of the standard of the standa	NACP	2,24	2,52	2,66	2,27
Courts (other than the HACC)2,172,222,364Regional authorities2,162,172,394Prosecutorial authorities (other than the SAPO)2,122,272,414President of Ukraine / Office of the President of Ukraine2,062,412,984	ARMA	2,22	2,36	2,62	2,20
Regional authorities2,162,172,39Prosecutorial authorities (other than the SAPO)2,122,272,41President of Ukraine / Office of the President of Ukraine2,062,412,98	Local authorities	2,20	2,18	2,45	2,34
Prosecutorial authorities (other than the SAPO) 2,12 2,27 2,41 President of Ukraine / Office of the President of Ukraine 2,06 2,41 2,98	Courts (other than the HACC)	2,17	2,22	2,36	2,23
President of Ukraine / Office of the President of Ukraine 2,06 2,41 2,98	Regional authorities	2,16	2,17	2,39	2,30
	Prosecutorial authorities (other than the SAPO)	2,12	2,27	2,41	2,22
CMU ministries and other central executive authorities 191 208 251	President of Ukraine / Office of the President of Ukraine	2,06	2,41	2,98	2,28
	CMU, ministries and other central executive authorities	1,91	2,08	2,51	2,15
Parliament of Ukraine 1,83 1,90 2,34 2	Parliament of Ukraine	1,83	1,90	2,34	2,02

Question: "In your opinion, how effective (efficient) is the anti-corruption activity of the following state bodies?"

1,50

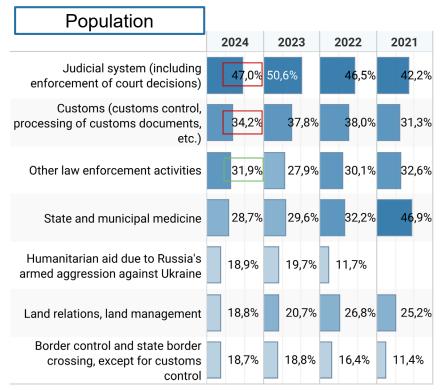
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3.00

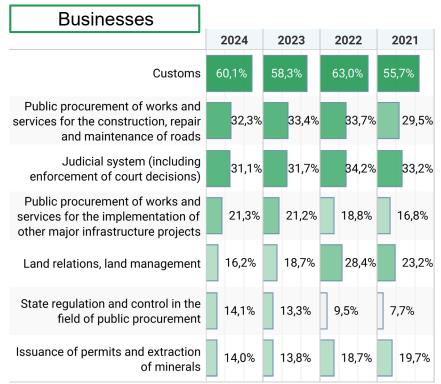
The highest priority for the population is eradication of corruption in the judicial system, and for businesses – in the customs



Priority sectors for eradication of corruption, according to assessments of:



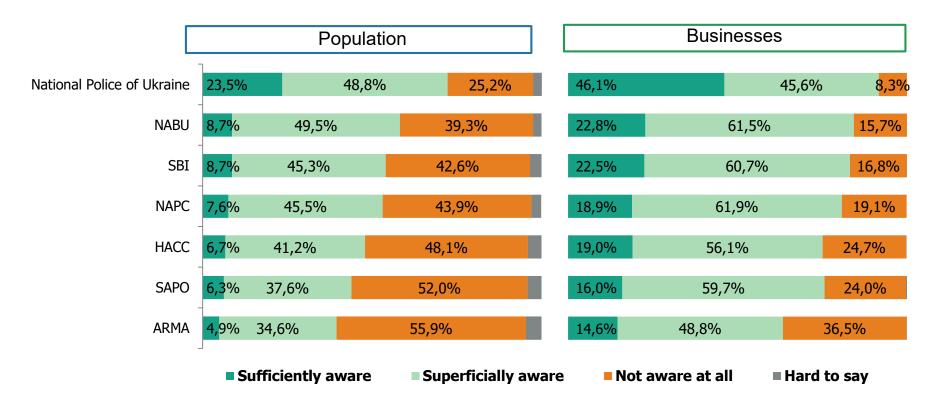
Question: "In which areas do you think it is necessary to fight corruption in the first place?" **Info Sapiens** | Corruption in Ukraine 2024: understanding, perception, prevalence



*Other activities of law enforcement agencies (National Police, Security Service of Ukraine, Prosecutor's Office) to ensure law and order, pre-trial investigation (except for activities of patrol police, service centres of the Ministry of Internal Affairs) 17

Awareness of the activities of anti-corruption agencies: respondents have the best awareness of the activities of the police





Question: "To what extent do you consider yourself to be aware of the activities of the following government agencies (institutions)?"

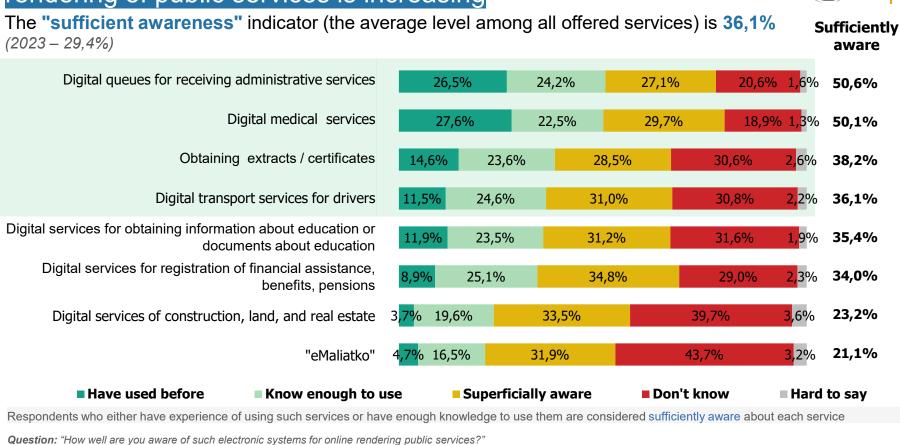
Awareness of the powers of the NACP

Correct answers to at least 5 out of 8 questions were given by 8,9% of the population and 33,3% of businesses

	F	Population	Ì	Businesses			
Procedure of verification of declarations filed by public officials (yes)	44,3%	25,0%	30,8%	63,3%	27,4%	<mark>9,3%</mark>	
Developing drafts of the Anti-Corruption Strategy and the state anti- corruption program towards its implementation (yes)	36,9%	27,0%	36,1%	49,7%	35,0%	15,2%	
Preventing and resolving conflicts of interest in the activities of public officials (yes)	36,2%	26,3%	37,6%	38,4%	47,4%	14,3%	
Monitoring the funding of political parties (yes)	29,9%	34,6%	35,4%	47,2%	39,1%	13,7%	
Management of assets derived from corruption offenses (no)	28,8%	33,0%	38,2%	52,0%	31,8%	16,2%	
onitoring of observance of laws by agencies conducting field detective activities and pretrial investigations (no)	28,0%	35,9%	36,0%	41,1%	44,0%	14,9%	
Making final decisions in criminal cases involving corruption offenses (no)	27,3%	32,9%	39,8%	62,6%	24,7%	12,7%	
Conducting pretrial investigations of corruption-related criminal offenses (no)	24,6%	42,3%	33,1%	37,5%	50,1%	12,4%	
	Correct		Incorre	ect 🔳	Hard to say		

Question: "In your opinion, does the National Agency for Prevention of Corruption exercise such powers?"





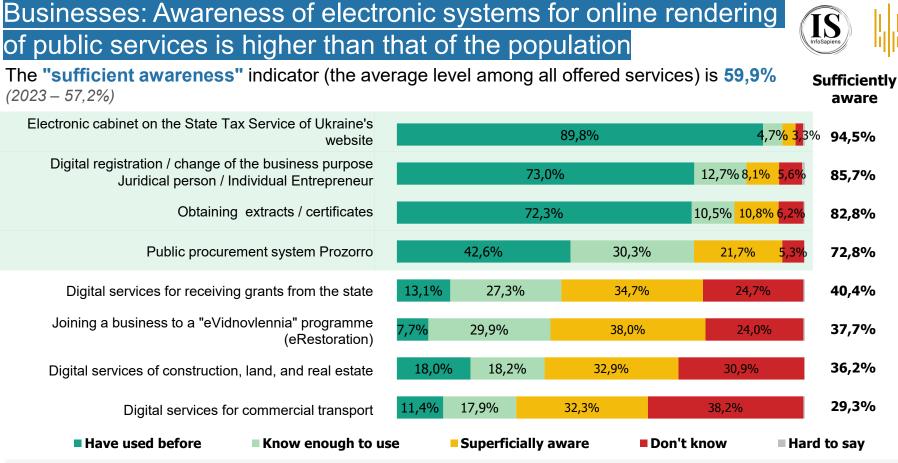
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20

Population: Awareness of electronic systems for online

rendering of public services is increasing





Respondents who either have experience of using such services or have enough knowledge to use them are considered sufficiently aware about each service *Question:* "How well are you aware of such electronic systems for online rendering public services?"





CORRUPTION EXPERIENCE BY SECTOR







Approach 1

Direct method (selfassessment) by which respondents determine whether they had any experience with corruption (general question «Have you faced corruption in the past 12 months...?»)

The indicator that is most stable for comparison purposes across different study waves is used as one of the indicators of effectiveness of the state anticorruption policy

Approach 2

Self-assessment by respondents of their experience with corruption during interaction/contacts with a specific sector (answers to a direct question)

It can be used for comparison between different study waves (within each sector)

Approach 3

Determination of the degree of prevalence of corrupt practices in sectors based on the confirmation by respondents that they faced certain contact situations showing attributes of corruption

This integral indicator (a share of respondents who found themselves in corruption situations*) depends on the list of corrupt practices offered for assessment

*The integral indicator of being in corrupt situations is calculated as the share of respondents who chose any answer other than "No such situation" (we consider the options "Other" or "Refused to answer" to be socially acceptable substitutes for answers about involvement in a corrupt situation).

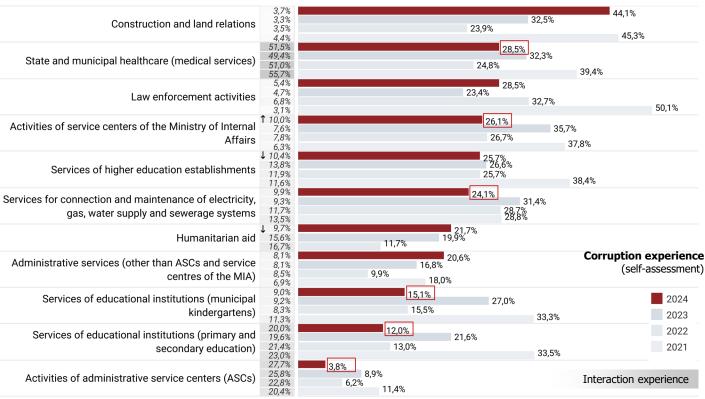




CORRUPTION EXPERIENCE OF THE POPULATION



The population: experience of interaction with sectors and corruption experience



Questions for each area:

- (1) "Have you or your family members had to apply to ... (for services...) in the last 12 months?" / "Have you or your family members had to meet (contact) with representatives of ... (on issues...) in the last 12 months?" / "Are you or your family members currently studying or have you studied in the last 12 months in ...".
- (2) "Have you encountered corruption when applying to ... (for services from ...) / meeting (contact) with ... / in institutions ... in the last 12 months i.e. have you given or been asked to give a bribe, used connections, etc."
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Population: experience interacting with sectors and corruption experience



	Of those who had			
Sectors of activity	Corruption experience based on self-assessment	Initiated by visitors	Initiated by officials	Had contact with the sector
Construction and land relations	44,1%	13,8%	38,9%	3,7%
State and municipal healthcare (medical services)	↓ 28,5%	11,5%	↓ 21,8%	51,5%
Law enforcement activities	28,5%	8,6%	24,3%	5,4%
Activities of service centers of the Ministry of Internal Affairs	↓ 26,1%	↓ 11,0%	↓ 20,7%	10,0%
Services of higher education institutions	25,7%	9,9%	22,2%	10,4%
Services for connection and maintenance of electricity, gas, water supply and sewerage systems	24,1%	10,1%	20,5%	9,9%
Humanitarian aid	21,7%	3,3%	↑ 13,8%	9,7%
Administrative services (other than ASCs and service centres of the MIA)	20,6%	↓ 4,5%	15,5%	8,1%
Services of educational institutions (municipal kindergartens)	↓ 15,1%	↓ 4,5%	14,9%	9,0%
Services of educational institutions (elementary and secondary education)	↓ 12,0%	6,4%	↓ 8,5%	20,0%
Activities of administrative service centers (ASCs)	↓ 3,8%	↓ 2,5%	↓ 4,3%	27,7%

Had contact with the sector Construe			ction and land relation	ns					InfoSapiens	
		Corruption exp	perience			Initiator	s of co	orruption s	ituations	
	Self-assessment		Found themselves in corruption situ	ations		Visitors		Officials		
2024	44,1%		2024 45,4%		2024	13,8%	2024	38,9%		
2023	32,5%		2023 43,2%		► ▶ 2023	9,7%	2023	39,4%		
2022	23,9%		2022 35,8%		2022	8,6%	2022	27,0%		
2021	45,3%		2021 52,5%		2021	12,8%	2021	40,3%		

Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

	registration of a land plot in the State Land Cadaster (including registration of land shares)	27,4% 32,0% 21,7% 36,5%
	making (approving) a decision on the privatization of (transfer of title to) a gardening plot	23,6% 36,6% 24,8% 39,2%
	making (approving) a decision on the privatization of (transfer of title to) a land plot for individual farming	21,5% 29,3% 21,0% 40,9%
2	issuance of a permit to develop land management documentation , for approval of such documentation for privatization of a gardening plot	20,3% 19,0% 10,5% - 2024 34,9%
	a decision to change the designated purpose of a land plot	17,9% 2023 28,1% 2022 12,7% 24,6% 2021

Question (for those who had contact with the sector, N = 92): "Did you encounter corruption when applying for services in construction and land relations over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations when applying for services in construction and land relations sector?"

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TOP-5 corruption situations

27

Had contact with the sector

51,5%

State and municipal medicine (medical services)



Corruption experience

Self-assessment 2024 28,5% 2023 32,3% 2022 24,8% 2021 39,4%

Found themselves in corruption situations								
2024	29,2%							
2023	34,9%							
2022	33,4%							
2021	44,5%							

Initiators of corruption situations

Visitors

13,5%

11,4%

14,1%

2024 11,5%

2023

2022

2021

Officials								
2024	21,8%							
2023	27,2%							
2022	23,0%							
2021	31,4%							

Made unofficial payments to an official (cash or gifts) or provided services to them...

situations	in exchange for medical services involving treatment of a patient or surgery	20,9% 24,3% 23,5% 30,7%	
	to resolve issues involving the conditions of admission to an inpatient facility	16,2% 19,1% 15,7% 21,9%	
corruption	for a patient's receival of medicines that are on the balance sheet of the medical institution and which the patient has the right to receive	10,0% 15,6%	
TOP-5 (to obtain certificates (including during the Medical and Social Expert Commission), sick leaves, official summaries , etc.	10,5%	2 024 .023
•	for a medical examination at a healthcare facility	13,3%	.022 .021

Question (for those who had contact with the sector, N = 1282): "Did you experience corruption in dealing with the state/municipal healthcare institutions (when receiving medical services) over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience such situations while receiving medical services ?"

Had conta 5,4%	act with the sector	Law enforce pre-trial inve		activities to ensure la tion	aw and	d or	der,			IS InfoSapiens	
a second and a second as a		Corruption expe	rience				Initiato	rs of corrup	tion situati	ons	
	Self-assessme	nt	Found t	hemselves in corruption situations		,	Visitors		Officials		
2024	28,5%		2024	30,5%	1	2024	8,6%	2024	24,3%		
2023 2022	23,4%		2023 2022	25,3%	- in - 🌩 👘	2023	9,9%	2023 2022	19,0%		
2022	32,7% 50,1%		2022	39,0% 50,2%		2022	6,3% 17,4%	2022	24,6% 35,7%		
corruption situations		to avoid / mitigate liability for violations of tr during ID checks by the patrol po							13,0%	5,4% 28,2% 6,5% 7% 33,8	1%
orrupti	during the police check of military registration documents, avoiding administrative detention and delivery to the Territorial Recruitment Center										
TOP-5 0		to avoid / mitigate liabil	ity for an	administrative offense committed b (other that				10	,1% 14,4% 14,3% 23,2		2024 2023
Ĕ		to avoid liability during	l bolice c	hecks of identity documents or doc to be in public places, as well as du	•	-	•	8,69	16,2% 23,0		2022 2021

Question (for those who had contact with the sector, N = 133): "Did you experience corruption when meeting (contacting) law enforcement agencies over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations in in the time of dealing (contact) with law enforcement agencies or interaction with their representatives?"

Had contac	ct with the sector	ities of service centers	of the Ministry	of Internal Af	fairs (IS	
A second	Corrupti	on experience		Initiators of corrupti	on situations	
	Self-assessment	Found themselves in corruption	v	isitors	Officials	
2024	26,1%	2024 27,3%		11,0% 2024	20,7%	
2023	35,7%	2023 40,4%		19,1% 2023	29,5%	
2022	26,7%	2022 39,9%		18,0% 2022	20,5%	
2021	37,8%	2021 39,6%	2021	11,7% 2021	25,1%	
on situations	Ŭ	on (renewal of registration) of a motor vehic iving administrative services out of turn or		_	22,8% 26,4% 15,8% 17,3% 18,0%)
corruption	issuance (renewal) o	of a driver's license (including for passing a t ce	heoretical / practical exam in enter of the Ministry of Interna		14,6% 22,8% 17,0% 20,9%	
TOP-5 o	to an employee of t	he driving school for assistance in resolvin	g issues at the service cent Ministry of Interna	2/5/0	12,4%	2024 2023
F	issuance of number pl	ates for a motor vehicle / responsible transf new motor vehicle at the service			5% 18,2% 11,1% 16,0%	2022 2021

Question (for those who had contact with the sector, N = 249): ""Did you experience corruption when contacting MIA service centers over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations while dealing with MIA service centers?" (former Inter-District Department for Motor Vehicle Registration and Driver Licensing)

Had conta 10,4%	ct with the sector	rvices of	ⁱ higher ed	ucation	est	abli	shmer	nts	(IS	
A second se	Corruptio	on experience					Initiators	of corruptio	on situation	5	
	Self-assessment	Found	themselves in corru	ption situations			Visitors		Officials		
2024	25,7%	2024	26,7%		1	2024	9,9%	2024	22,2%		
2023	26,6%	2023	31,5%			2023	11,0%	2023	26,0%		
2022	25,7%	2022	32,9%			2022	11,6%	2022	26,2%		
2021	38,4%	2021	45,3%			2021	16,6%	2021	33,5%		
		Made und	official payments to	o an official (c	; ash or	[.] gifts)	or provide	d services to	o them		

situations	personally to teachers in exchange for a passing grade, exam, higher grade during term examinations , including as a way to secure a stipend	22,0% 27,9% 27,3% 34,5%
	in exchange for the writing and / or defense of master's / bachelor's / term papers, essays, practical, laboratory papers, etc . or purchased such papers from teachers without personally writing them	17,5% 23,6% 27,9% 35,0%
corruption	in exchange for higher grades during periods between term examinations	14,1% 18,0% 20,1% 28,5%
10P-50	to administrators in order to secure a room in a dormitory, have living conditions improved, etc.	10,4% 19,1% 16,7% 19,9% 2023
	to teachers / administrators of institutions of higher education in exchange for passing grades for teaching / on-the-job training, internships	9,8% 2022 14,1% 15,2% 14,9%

Question (for those who had contact with the sector, N = 260): "Did you experience corruption in higher education institutions over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience such situations when studying in these institutions?" Info Sapiens | Corruption in Ukraine 2024: understanding, perception, prevalence

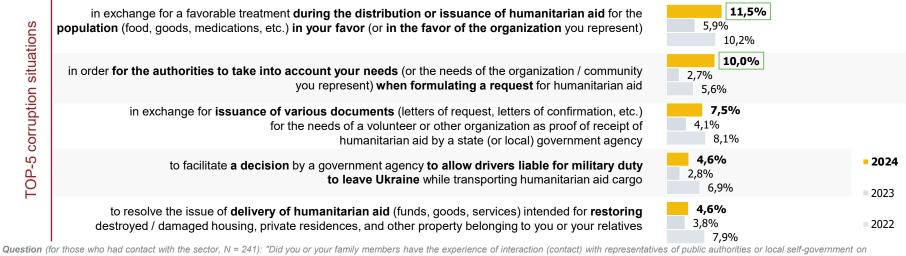
Had conta 9,9%	act with the sector		onnection and r and sewerage s		of ele	ctricity,	gas,	InfoSap	
1		Corruption experie	nce			Initiator	s of corrup	tion situations	S
	Self-assessme	nt Fo	und themselves in corrup	tion situations		Visitors		Officials	
2024	24,1%	202			2024	10,1%	2024	20,5%	
2023	31,4%	202	•		2023	12,0%	2023	26,6%	
2022	28,7%	202	10/0/0		2022	14,8%	2022	27,6%	
2021	28,8%	202	1 34,2%		2021	10,3%	2021	23,5%	
corruption situations		installation, s	s to an official (cash or ealing, registration of water f water supply systems to a	supply and sewage me	etering s	ystems	9,9	15,7% 22,9% 27,0 23,8%	%
corruptio	ą	preparation / acceleration	n of preparation of gas sup	ply documents or modifi	cations	to them	8,2%	6 13,8% 15,9% 15,4%	
TOP-5 (documentation for subseq wer grid / for getting a private				1	12,7% 2,4% 13,1%	2024 2023
,	t		able for / respond to any ir violations of the rules for op				4,3% 4,9% 7,4% 7,7%		2022 2021
Question	(for those who had a	contact with the sector. $N = 2$	46); "Did vou experience corru	ption when applying for serv	vices for c	onnection and	d maintenance o	of power, gas, wate	r supply

Question (for those who had contact with the sector, N = 246): "Did you experience corruption when applying for services for connection and maintenance of power, gas, water supply and sewer systems over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?";

"Did you or your family members experience the following situations while dealing with these companies?"



Made unofficial payments to an official (cash or gifts) or provided services to them...



Question (for those who had contact with the sector, N = 241): "Did you or your family members have the experience of interaction (contact) with representatives of public authorities or local self-government on the subject of humanitarian aid collection or solving issues related to its arrangement and provision (in case they are involved in volunteer movement) to the population, military units and organizations?"; "Did you or your family members have the experience of interaction (contact) with representatives of public authorities or local self-government on the subject of humanitarian aid collection or solving issues related to its arrangement and provision (in case they are involved in volunteer movement) to the population, military units and organizations?"; "Did you or your family members experience such situations when meeting with (contacting) representatives of state or local authorities to receive humanitarian aid or to resolve issues related to the organization of its release to the population, military units, and organizations?"

Had conta 8,1%	act with the sector	Provision of administrative servio and local self-government bodies			InfoSapiens	
**************************************	and a second	Corruption experience		Initiators of	corruption situations	
	Self-assessmen	Found themselves in corruption s	ituations	Visitors	Officials	
2024	20,6%	2024 18,5%	2024	<mark>4,5</mark> %	2024 15,5%	
2023	16,8%	2023 25,3%	2023	12,1%	2023 15,6%	
2022	9,9%	2022 21,8%	2022	7,4%	2022 11,0%	
2021	18,0%	2021 30,1%	2021	7,7%	2021 18,9%	
situations	Ma	ade unofficial payments to an official (cash or g	gifts) or provided served of the served of t	_	n exchange for 9,6% 8,2% 13,8% 12,2%	
			obtaining services on lan d	d issues	7,4% 7,5% 12,7%	
corruption		issuance (renewal) of docume	nts relating to business a	ctivities	11,8% 10,2% 5,8% 10,2%	
TOP-5 (issuance of certificates / duplicates of documents or as	relating to other issues ou part of an accelerated pro		9,8% 16,4% 15,1% 15,6%	2024 2023
					9,8%	2022

grant / renewal of a housing subsidy

Question (for those who had contact with the sector, N = 202): "Did you experience corruption when applying to executive bodies or local self-government in order to receive different administrative services or documents over the last 12 months - i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience such situations when applying to executive bodies or local self-government?"

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2021

13,0% 12,0% 15,4%

Had contact	with	the	sector	
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9,0%

Services of educational institutions (municipal kindergartens)



A State Stat	Cor	ruption exp	erience			
	Self-assessment		Found the	memselves in corruption situation	S	
2024	15,1%		2024	17,0%		20
2023	27,0%		2023	25,9%		20
2022	15,5%		2022	22,9%		20
2021	33,3%		2021	30,6%		20

Initiators of corruption situations

Visitors			Officials		
024	4,5 %	2024	14,9%		
023	11,7%	2023	16,1%		
022	9,2%	2022	15,3%		
021	7,8%	2021	19,8%		

situations	Made unofficial payments or provided services in order to resolve issues involving the child's stay at a kindergarten	13,9% 20,5% 17,4% 20,3%
Corruption situ	Made unofficial payments or provided services in order to be added to the waiting queue at a kindergarten or resolve other important issues involving the child's enrollment at a kindergarten	11,3% 21,6% 21,2% 29,5% 2024
0	Made unofficial payments or provided services to group teachers to get them to treat your child better	10,6% 2023 19,1% 2022 15,4% 2021 17,5% 2021

Question (for those who had contact with the sector, N = 223): "Did you experience corruption in kindergartens over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations while attending these institutions?"

Had contact with the sector

20,0%

Services of educational institutions (primary and secondary education)



and the second s		Corrup	tion experien	ice	
	Self-assessme	ent	(Found ther	
2024	12,0%			2024	
2023	21,6%			2023	
2022	13,0%			2022	
2021	33,5%			2021	
	-		1		

Found the	mselves ir	o corruption situ	ations	1
2024	13,7%			
2023	20,7%		1	
2022	19,8%			
2021	25,2%			i I
				1

Initiators of corruption situations

	Visitors		Officials
2024	6,4%	2024	8,5%
2023	9,8%	2023	13,4%
2022	12,0%	2022	8,4%
2021	12,2%	2021	13,8%

Corruption situations	Made unofficial payments or provided services in person to teachers who taught your children / you for individual tutoring as a condition for getting higher grades	8,8% 17,5% 14,8% 22,8%	
	Made unofficial payments or provided services to administrators in order to resolve issues involving admission / enrollment at an educational institution (including the first grade, group)	6,6% 9,2% 15,7%	
	Made unofficial payments or provided services to get higher grades during studies	5,8% 13,0% 7,3% 12,4%	
	Made unofficial payments or provided services to get the desired grades in the certificate of education	3,8% 10,4% 5,5% 13,5%	2024 2023
	Made unofficial payments or provided services in connection with the transfer to another class, group, or a change of the form of attendance	3,8% 7,4% 13,1%	2022 2021

Question (for those who had contact with the sector, N = 498): "Did you experience corruption in elementary and secondary education institutions over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations in connection with studying in these institutions?"

Had conta	act with the sector	Activities of administrative se	rvice	cer			IS	
and a second		Corruption experience			Initiato	rs of corruption	on situations	
	Self-assessmen	t Found themselves in corruption situations	Eound themselves in corruption situations		Visitors		Officials	
2024	3,8%	2024 1,6%		2024	2,5 %	2024	4,3%	
2023	8,9%	2023 13,4%		2023	6,5%	2023	7,9%	
2022	6,2%	2022 16,5%		2022	6,8%	2022	6,1%	
2021	11,4%	2021 18,4%		2021	6,9%	2021	9,9%	
ion situations	updating military registration data of persons liable for military service 3,0% issuance of documents relating to real estate 2,9% 6,1% 4,8% 6,7% 6,7%							
corruption	issuance of social benefits and services (due to childbirth, for single mothers, persons with disabilities, certain social groups, etc.)					5,6% 5,1% 4,8%		
TOP-5 (grant / ren	ewal of a l	housing	subsidy	2,5% 6,4% 9,4% 6,9%		2024
		issuance (renewal) of	an intern	ational p	passport	2,5% 5,7% 6,9% 5,5%		2022 2021
Oursetien	(for the open when head	contact with the contex $N = 690$; "Did you encounter corruption when enco	uine te edu				last 10 manths i	a alial

Question (for those who had contact with the sector, N = 689): "Did you encounter corruption when applying to administrative service centers (ASCs) over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience such situations when applying to administrative service centers (ASCs)?"



CORRUPTION EXPERIENCE OF BUSINESSES





Businesses: experience interacting with sectors and corruption experience

	8,7%			35,1%	
Customs (customs control, preparation and clearance of	10,9%			35,2%	
customs documents, etc.)	11,3%			35,2%	10.00
	8,0%				42,8%
	15,6%			32,2%	
Services for connection and maintenance of electricity,	16,5%		26,6%		
gas, water supply and sewerage systems	9,0%		29,3%		
	15,5%		29,0%		
	12,8%		28,5%		
Law enforcement activities	14,2%		28,8%		
	14,0%	18,6%			
	16,4%		27,2%		
	12,5%		27,9%		
Construction and land relations	11,2%		28,6%		
Construction and land relations Judicial system*	8,5%			32,5%	
	12,8%			32,5%	
	10,1%	18,1%			
ludicial system*	10,1%	15,2%		Corruption	
Sudicial system	8,0%	18,8%		(self	-assessme
	12,8%	19,0%			
	↓ 25,5%	15,8%			2024
Activities of the tax authorities	30,3%	13,1%			2023
Activities of the tax autionties	23,2%	13,2%			
	26,3%	13,2%			2022
	10,7%	15,4%			2021
Control and supervision of business activities	11,2%		24,5%		
	9,4%	18,7%			
	17,5%		27,2%	Interaction	n experien
Enforcement of court decisions	5,9%	15,4%			
Enforcement of could decisions	7,8%	7,3%			

Questions for each area:

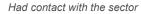
- (1) "Did you (as a manager/representative of the enterprise)/your enterprise have to apply to ... for services... in the last 12 months?" / ("... meet (contact) with representatives of ... authorities ... on issues related to the activities of your enterprise?"
- (2) "Have you (as a manager/representative of an enterprise) encountered corruption when applying to ... for services from (in) in the last 12 months i.e. have you given or been asked to give a bribe, used your connections, etc.?" ("...when meeting (contacting) representatives of ... authorities)
- * The Judiciary sphere in 2021-2022 also included the activities of the enforcement agencies, and in 2023 these spheres were separated

Businesses: experience interacting with sectors



and corruption experience

	Of those who ha			
Sectors of activity	Corruption experience based on self-assessment	Initiated by visitors	Initiated by officials	Had contact with the sector
Customs (customs control, preparation and clearance of customs documents, etc.)	35,1%	7,7%	22,2%	8,7%
Services for connection and maintenance of electricity, gas, water supply and sewerage systems	32,2%	8,7%	20,6%	15,6%
Law enforcement activities	28,5%	6,4%	19,8%	12,8%
Construction and land relations	27,9%	5,0%	19,9%	12,5%
Judicial system	18,1%	3,7%	15,0%	10,1%
Activities of the tax authorities	15,8%	1,3%	12,6%	↓ 25,5%
Control and supervision of business activities	15,4%	1,2%	21,5%	10,7%
Enforcement of court decisions	15,4%	5,4%	10,6%	5,9%



8,7%





Corruption experience

	Self-assessment
2024	35,1%
2023	35,2%
2022	35,2%
2021	42,8%

Found	themselves in corruption situations	1 1 1
2024	39,3%	2024
2023	35,5%	2023
2022	33,0%	2022
2021	32,0%	2021

Initiators of corruption situations

Visitors

6,8%

5,9%

2,7%

	Officials	
2024	22,2%	
2023	27,1%	
2022	22,1%	
2021	23,2%	

Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations	assistance in customs formalities or failure to reflect the actual results of their passage	27,4	32,6% 0,7% % 32,6%
	failure to record the detected violation of customs rules during the customs inspection	3,2% 4,8% 11,9%	
	customs clearance of falsely indicated data on the customs value (understatement) and/or code of goods	10,5% 9,9% 11,2% 20,5%	
	customs clearance of vehicles in the import mode	9,6% 10,5% 5,3% 8,2%	2024 2023
	unjustified permission to place goods under a certain customs regime and subsequent failure to monitor compliance with the requirements of the customs regime	5,1% 2,8% 6,9% 7,5%	= 2022 = 2021

Question (for those who had contact with the sector, N = 105): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with customs officials over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations at the time of dealing (contact) with customs representatives?"

Had contact with the sector

15,6%

Services for connection and maintenance of electricity, gas,

water supply and sewerage systems



Corruption experience

Self-assessment

2024	32,2%
2023	26,6%
2022	29,3%
2021	29,0%

ł	Found themselves in corruption situations								
ł	2024	30,9%							
j	2023	33,4%							
j	2022	24,0%							
j	2021	37,0%							
- 1									

Initiators of corruption situations

	Visitors		Officials		
2024	8,7%	2024	20,6%		
2023	5,8%	2023	22,6%		
2022	6,8%	2022	16,1%		
2021	6,8%	2021	20,5%		

Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

FOP-5 corruption situations	approval of design documentation for subsequent connection of a nonresidential facility to the power grid / for getting a nonresidential facility connected to the power grid	14,3% 19,6% 14,5% 19,7%	
	preparation / acceleration of preparation of gas supply documents or modifications to them	14,2% 11,9% 11,5% 8,8%	
	resolving issues relating to the connection of the sewer system and its maintenance	9,6% 7,4% 5,5% 6,5%	
	failure to hold accountable for / respond to any detected violations of the rules for operation of the power grid, electrical units, or electricity meters	8,0% 9,8% 7,4% 13,4%	2024 2023
•	renovation / repairs of water supply systems of buildings	7,8% 4,9% 4,5%	2022 2021

Question (for those who had contact with the sector, N = 188): "Did you (as a company head/representative)/did your company encounter corruption when contacting enterprises for services of connection and maintenance of power, gas water supply and water disposal systems over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations when applying to such enterprises?"

12,8%	pre-tria	al investigation	,	InfoSapiens	
	Corruptio	n experience	Initiators	s of corruption situations	
	Self-assessment	Found themselves in corruption	on situations Visitors	Officials	
2024	28,5%	2024 30,9%	2024 6,4%	2024 19,8%	
2023	28,8%	2023 23,5%	2023 4,1%	2023 16,3%	
2022	18,6%	2022 22,1%	2022 3,0%	2022 9,0%	
2021	27,2%	2021 32,0%	2021 7,0%	2021 16,1%	
situations	non-interference in the activities / refraining from creating obstacles to the legitimate activities of th compar			18,1% 16,6% 8,2% 18,2% 8,6%	
	conducting (facilitating) a pron	npt and objective investigation of a crime	that resulted in losses (damages) for your company	7,7% 6,6% 10,1% 7,5%	
corruption	avoidance or mitigation o	f liability for an administrative offense com company and related to its bu	nmitted by representatives of your usiness operations of the company	6,1% 6,6% 9,7%	
TOP-5	acceleration of bureaucrat	ic procedures or illegal receipt of services	s/information from law enforcement officials	6,5% 20	024 023
·	avoidance or mitigation of cr i	iminal liability for an offense committed by and related to its bu	representatives of your company usiness operations of the company	4,9% 20 1,9% 2,6% 20 3,9%	022 021

Law enforcement activities to ensure law and order,

Question (for those who had contact with the sector, N = 154): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of law enforcement authorities over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of law enforcement authorities ?"

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Had contact with the sector

 \mathbf{A}

Had contact with the sector

12.5%

Construction and land relations



Corruption experience

Self-assessment

2024	27,9%
2023	28,6%
2022	32,5%
2021	32,5%

Foun	d themselves in corruption situations
2024	32,7%
2023	23,5%
2022	37,6%
2021	40,3%

Initiators of corruption situations

Visitors			Officials		
	2024	<mark>5,0</mark> %	2024	19,9%	
	2023	5,9%	2023	16,9%	
	2022	7,3%	2022	21,1%	
	2021	8,5%	2021	22,4%	

Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

situations	resolving the issue of the transfer of a land plot for use or ownership, including outside the auction procedure	7,6% 11,7% 5,0%	
	obtaining a building passport / urban planning conditions and restrictions from the Department of Urban Planning and Architecture	9,6%	
corruption	failure to respond to unlawful use of a land plot after the expiration of the land lease agreement	9,0% 3,4% 9,1% 13,0%	
TOP-5 (issuance of a construction / reconstruction permit	8,9% 10,9% 12,4% 17,8%	2024
-	issuance of urban planning conditions and restrictions on land development	8,2% 11,6% 10,7% 11,8%	= 2022 = 2021

Question (for those who had contact with the sector, "Did you (as a company head/representative)/did your company experience corruption when applying for services to construction and land relations sector over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations when applying for services to construction and land relations sector?"

Had conta	uct with the sector Judi	cial system			IS	
	Corrupt	tion experience		Initiators of corru	ption situations	
	Self-assessment	Found themselves in corruption	situations	Visitors	Officials	
2024	18,1%	2024 24,5%	2024	3,7% 2024	15,0%	
2023	15,2%	2023 15,0%	2023	3,0% 2023	10,2%	
situations	creating complicat	Made unofficial payments to an off a judicial examination of commercial dispute ions for the operations of another company roceedings (seizure of property, prohibition of o	es to which your company is a w through the use of legal remed	dies in	12,4% 10,1% 10,8%	
Corruption	services related to the	examination of cases concerning the reorgan	ization (bankruptcy) of an ente	erprise 3,9% 6,4%	6	
Corr		cial examination of administrative cases cont dual act (decision), actions or omission to act l				
	avoidance (mitigation) of lial	bility for an offense committed by represent	atives of your company and re to its business opera	· · · ·		2024 2023

Question (for those who had contact with the sector, N = 122): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of judicial or enforcement bodies over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of judicial or enforcement bodies?"

Had conta 25,5%	act with the sector	Activities of	the tax authoritie	es				InfoSap	S
The second s		Corruption experienc	e			Initiators	of corru	ption situations	5
	Self-assessmer	nt Found	d themselves in corruption situat	tions		Visitors		Officials	
2024	15,8%	2024	20,2%	2	024	1,3%	2024	12,6%	
2023	13,1%	2023	16,4%	2	023	2,2%	2023	9,0%	
2022	13,2%	2022	14,9%	2	022	3,6%	2022	7,3%	
2021	13,2%	2021	17,6%	2	021	4,0%	2021	9,5%	
	Made	e unofficial payments to	o an official (cash or gifts) o	r provided servi	ces	to them in	exchan	ge for	

	positive results during an audit by representatives of the tax service	8,4% 6,4% 3,9% 5,8%	
	actions and decisions that facilitated a VAT refund to your company (in particular, those related to the registrationof tax invoices in the Unified Register of Tax Invoices, exclusion of your company from the list of "risky" companies, conducting an audit to confirm the refund)	8,2% 8,9% 8,6% 8,5%	
-	support in tax administration of the company	6,2% 5,5% 8,2%	
	resolving issues related to a tax debt (in particular, its deferral, write-off, recognition as "hopeless", etc.)	3,5% 4,2% 1,7% 2,5%	2024 2023
	failure to carry out unscheduled inspections of your company or exclusion from the inspection schedule	3,4% 4,4% 2,0% 3,1%	= 2022 = 2021

Question (for those who had contact with the sector, N = 308): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of tax authorities over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of tax authorities ?"

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TOP-5 corruption situations

Had contact with the sector

10,7%

TOP-5 corruption situations

Control and supervision of business activities



Corruption experience

Self-assessment

2024	15,4%	
2023	24,5%	
2022	18,7%	
2021	27,2%	

Found	themselves in corruption sit	uations	
2024	24,5%		2024
2023	26,6%		2023
2022	24,8%		2022
2021	30,8%		2021
1		1	

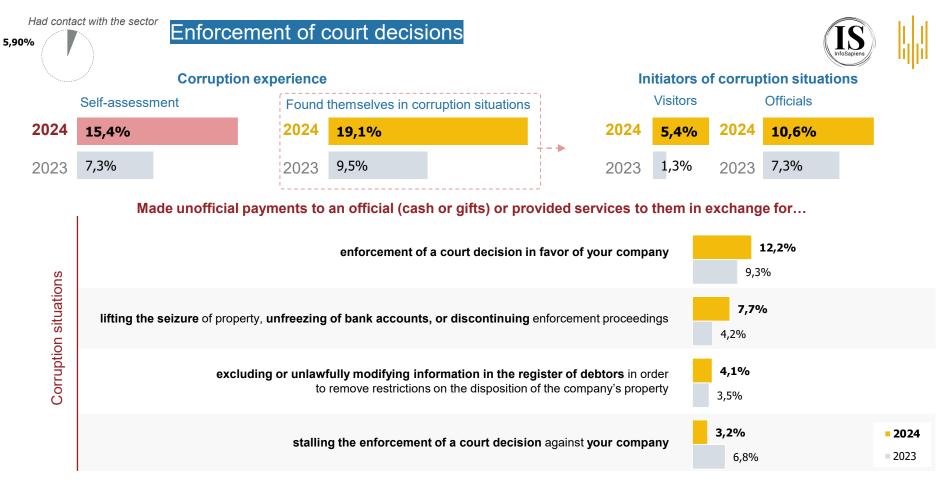
Initiators of corruption situations

Visitors		Officials
1,2%	2024	21,5%
3,3%	2023	20,5%
3,6%	2022	17,5%
3,6%	2021	21,9%

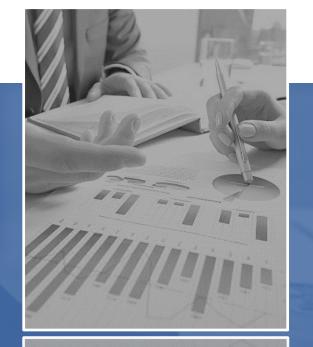
Made unofficial payments (cash or gifts) or provided services to an official of...

The State Architecture and Urban Development Inspectorate of Ukraine	7,1% 10,9% 8,5% 10,4%	
Representative authorities of architectural and construction control at the local level	5,0% 12,5%	
The State Service of Ukraine for Food Safety and Consumer Protection	4,6% 6,8% 2,4% 2,7%	
The State Tax Service of Ukraine	4,5% 7,8% 10,1% 9,3%	2024 2023
The State Service for Emergencies of Ukraine (monitoring of fire safety and accident prevention)	4,2% 5,7% 7,7% 13,9%	2022 2021

Question (for those who had contact with the sector, N = 129): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of regulatory authorities over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of regulatory authorities?"



Question (for those who had contact with the sector, N = 72): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of bodies responsible for executions or court decisions over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of enforcing authorities?"







5 indicators of the state anti-corruption policy were established

- Share of the population/businesses with a **negative attitude** towards manifestations of corruption
- 2 Share of the population/businesses that had their own corruption experience
- 3 Share of the population/businesses capable of exposing corruption
- A Share of the population/businesses approving the activity of corruption whistleblowers
- 5 Share of the population **aware of the guarantees** of legal protection for whistleblowers

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Indicators of the state anti-corruption policy

Indicators of the effectiveness of the system for preventing and combating corruption



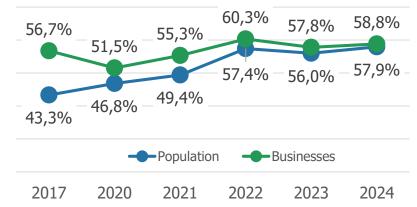
Method of projected situations: What share of respondents reject the corrupt model of resolution of the situation?

"Picture the following situation. You have applied to a government agency for a certificate that you urgently need to resolve a personal matter (for a business – a matter in the interests of the company). You have been told that it will take 30 days to issue it, but you need it as soon as possible. When you left the office, a random person in the corridor told you that his neighbor (acquaintance) received such a certificate the following day by paying 1,000 hryvnias to the head of the department that issues such certificates. What would you most likely do in such a situation?"

Answer options:

- 1. <mark>"I will wait for 30 days"</mark>
- 2. "I would pay 1,000 hryvnias, but I don't have the money to do so"
- 3. "I would look for friends or relatives who would help accelerate the issuance of the certificate"
- 4. "I would pay 1,000 hryvnias" 🗙
- 5. «"I would report corruption to a higher-level institution"
- 6. "I would file a report with law enforcement agencies"
- 7. "I would contact the media (report these facts to journalists)"

Population and businesses: stabilisation in 2023-2024



Indicator 2. Share of the population/businesses that had their own corruption experience

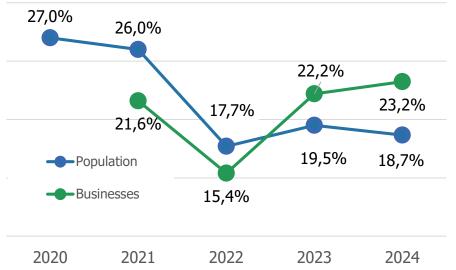


Direct question about the respondents' self-assessment of their involvement in corruption:

Whether they have encountered corruption (given or been asked to give a bribe, used connections, etc.) in the last 12 months, either personally or by family members (or employees of the enterprise in its interests in the business survey)

Population and businesses: no changes in 2024

The results attached to this indicator reflect the self-perception of corruption experience by the population/entrepreneurs, i.e., they are subjective and "informative" in nature and may differ from the actual assessment of their involvement in corruption (if certain situations are analyzed for the presence of a corruption component in accordance with the law)



Indicator 3.1. Share of the population/businesses capable of exposing corruption



Method of projected situations: What share of respondents choose the whistleblower model of behavior?

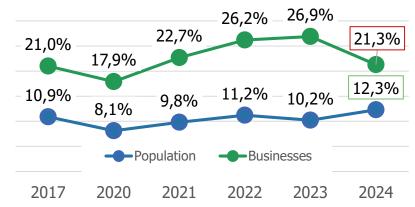
"Picture the following situation. You have applied to a government agency for a certificate that you urgently need to resolve a personal matter (for a business – a matter in the interests of the company). You have been told that it will take 30 days to issue it, but you need it as soon as possible. When you left the office, a random person in the corridor told you that his neighbor (acquaintance) received such a certificate the following day by paying 1,000 hryvnias to the head of the department that issues such certificates. What would you most likely do in such a situation?"

Answer options:

- 1. "I will wait for 30 days" 🗙
- 2. "I would pay 1,000 hryvnias, but I don't have the money to do so" X
- 3. "I would look for friends or relatives who would help accelerate the issuance of the certificate"
- 4. "I would pay 1,000 hryvnias" 🗙
- 5. "I would report corruption to a higher-level institution"
- 6. "I would file a report with law enforcement agencies"
- 7. "I would contact the media (report these facts to journalists)"

Population: growth

Businesses: decline in 2024



Indicator 3.2. Share of those who reported the corruption situation to the authorities

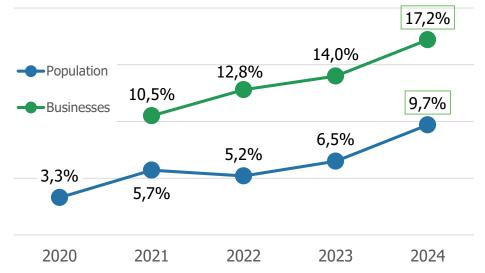


Direct question:

(1)* Have you encountered corruption during the last 12 months - i.e. have you given or been asked to give a bribe, used connections, etc.?

If the answer is "yes": (2) Have you complained to the authorities or law enforcement about a corruption incident?

Population and businesses: growth in 2024



*for businesses – in the interests of the company you work for

Indicator 4. Share of the population/businesses approving the activity of corruption whistleblowers



Direct question:

What is your attitude towards people who file complaints (reports) with the government agencies or law enforcement in connection with corruption incidents?

Answer options:

- 1. Completely approve 🗸
- 2. Rather approve
- 3. Neutral
- 4. Rather disapprove
- 5. Completely disapprove
- 6. Hard to say/Refused to answer

Population: growth Businesses: decline in 2024 89,6% 86,0% 85,8% 84,5% 79,5% 74,3% 71,8% 67,3% 65,1% 60,6% Population Businesses 2020 2021 2022 2023 2024

Indicator 5. Share of the population aware of the guarantees of legal protection for whistleblowers



Direct question:

Do citizens who report corruption incidents to the relevant authorities have such rights?	Yes	No	Hard to say
1. The right to free legal assistance in connection with the protection of their rights	\checkmark		
2. The right to a paid vacation during the period of examination of the report on a corruption incident, but not more than 30 days		V	Indicator 5 = the sha of respondents who
3. The right to a monetary reward in the instances prescribed by law	\checkmark		correctly answered
4. The right to receive information from law enforcement agencies on the results of pretrial investigations into all crimes committed by the same person against whom the corruption report was filed		~	least 5 questions (more than one half)
5. The right to immediate reinstatement in their previous job (position) if they had been dismissed from work after reporting potential incidents of corruption or corruption-related offenses	\checkmark		2021: 13,4%
6. The right to protection of the residence by law enforcement, regardless of whether or not threats to the life and health of the whistleblower have been made, from the time when the corruption incident was reported		\checkmark	2022: 17,7% 2023: 16,1%
7. The right to reimbursement of legal fees in connection with the protection of the person's rights as a whistleblower	\checkmark		2024: 16,8%
8. The right to be transferred at their own request to another equivalent position (job) with the institution (establishment) where they work		V	



CONCLUSIONS



Indicators of perception of corruption and corruption experience



Corruption continues to rank **2nd** among the biggest **challenges** for Ukraine (after the russian military aggression): **79,4%** of *population* and **76%** of *businesses* representatives consider corruption to be a *very serious* problem

91,4% of the population and **83,1%** of businesses believe that corruption is somewhat or extremely **prevalent** in Ukraine. These indicators have *increased* significantly from 2022 in both audiences (respectively by 3,5 p.p. and 1,8 p.p. more than in 2023).

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There is a deterioration in the assessment of the **dynamics of the level of corruption** since 2023. **An increase in the level of corruption** is noted by **69,1%** of the population (+ 7,9 p.p by 2023 (61,2%)) and **57%** of business representatives (+10,7 p.p by 2023 (46,3%))

Indicators of perception of corruption and corruption experience



According to respondents, combating corruption is the **responsibility** of the central authorities (President of Ukraine and his Office, the Parliament) and the NABU – this opinion has not changed for the last four years. However, in the business audience in 2024, the NABU tied for third place in the ranking of responsible with the **Cabinet of Ministers of Ukraine**, ministries and other central and local executive authorities

In 2024, for the second year in a row anti-corruption activities effectiveness estimates have markedly and statistically significantly decreased (after increase in 2022). However, these estimates are higher than those of 2021.

According to the assessment of corruption experience of the population, the highest risk of encountering corruption is present for those who apply to **construction and land relations.** A high level of corruption has also been recorded in the fields of **healthcare**, **law enforcement** activities, and **service centers of the MIA**, as well as in **higher education institutions** and in connection to **power**, **gas**, **water supply**, **and sewer systems**. In the opinion of businesses, the ranking of the most corrupt sectors for the last three years is topped by **customs control** as well as **law enforcement**, and like among population, **construction and land relations**, as well as **electricity**, **gas**, **and water supply**.

Corrupt relations were initiated by **9,2%** of the Ukrainian population and **4%** of representatives of businesses. Meanwhile, **18,3%** of the population and **11,6%** of businesses were involved in corrupt relations because of demands made by representatives of the authorities or organizations and institutions in the relevant sectors.

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Indicators of effectiveness of state anti-corruption policy



During 2017-2022, there was a gradual increase in the share of the population with a **negative attitude to corruption** (from 43.3% in 2017 to 57.4% in 2022). In 2023-2024, the indicator stabilised at 56-58%, and in 2024 it was **57.9%**. The share of anti-corruption-minded businesses also stabilised in 2023-2024 after growing in 2022 and now stands at **58.8%**.

The proportion of the population that has had **their own corruption experience** (according to their selfassessment of involvement in corruption) in 2024 is **18.7%** (no significant difference from 2022-2023). The indicator stabilised in 2022-2024 (at 17-19%) after a decline in 2022. In the business audience, the share of enterprises with corruption experience, after increasing in 2023 (from 15.4% to 22.2%), remained without significant changes in 2024 - **23.2%**. For the second year in a row, the share of business representatives with corrupt access exceeds the same indicator in the population.

The proportion of **citizens willing to report** corruption has **significantly increased** in the general public to **12.3%** (compared to 10.2% in 2023).In the business environment, the opposite negative trend is observed: after increasing since 2020 and stabilising in 2022-2023 (at 26-27%), the indicator statistically **significantly decreased** to **21.3%**. That is, the willingness to report corruption among businesses has returned to the level of 2021.

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In 2024, for the first time, a statistically **significant increase** in the share of **whistleblowers reporting corruption** was recorded in both audiences, although this figure remains quite low. The share of respondents who **reported corruption** to the competent authorities increased in 2024 to **17.2%** among the business audience (by 3.2 p.p. compared to 2023) and to **9.7%** among the population (by 3.4 p.p., after a long period of stability in 2021-2023).

The proportion of people who **approve of whistleblowers** in the business audience remains higher than in the population: **85.8%** and **74.3%**, respectively. However, in 2024, these indicators reflected the opposite significant dynamics to 2023: while the value of the population indicator increased (+7 p.p.) among the population, it decreased (-3.8 p.p.) in the business audience compared to the level of 2022.

Only **16,8%** of the population could be considered **aware of the guarantees of legal protection for whistleblowers** in 2024; this indicator this indicator remains at approximately the same level in 2022-2024.





Thank you for your attention!