

# Corruption in Ukraine 2024: Understanding, perception, prevalence



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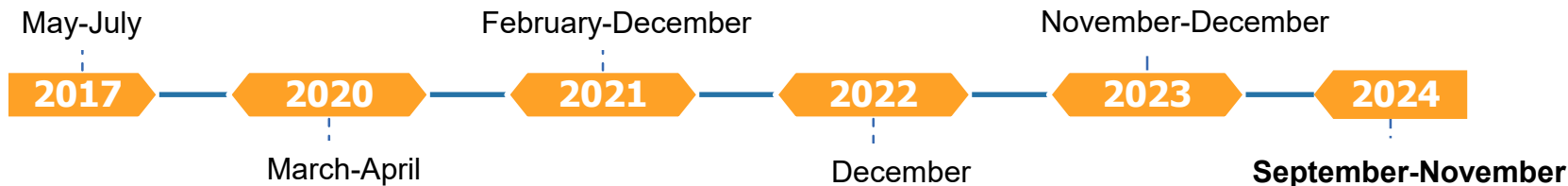
Corruption experience by sector

Integral indicators

A black and white photograph of a thick stack of papers or documents, with some pages slightly offset, resting on a surface. The image is positioned on the left side of the slide.

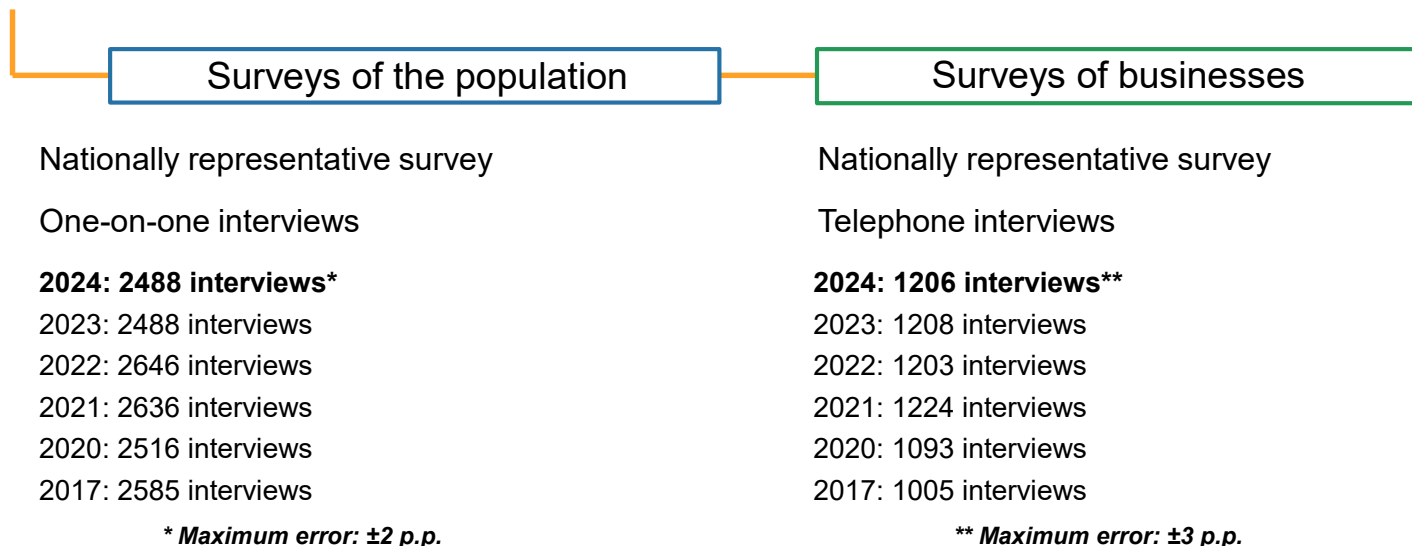
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# STUDY METHODS AND GOALS



### TWO STUDY COMPONENTS IN EACH WAVE

#### Specification of each study component



# MAIN OBJECTIVES OF THE STUDY



The goal of the study is a comprehensive assessment of the situation with corruption in Ukraine in 2024

## Objectives of the study:

- ✓ assessment of the state anti-corruption efforts in Ukraine
- ✓ assessment of the understanding and perception of corruption
- ✓ taking stock of the corruption experience of the population and businesses
- ✓ assessment of the level of prevalence of corrupt practices in the following sectors:

### Surveys of the population

State and municipal healthcare (medical services)  
Services of institutions of higher education  
Services of educational institutions (elementary and secondary education)  
Services of educational institutions (municipal kindergartens)  
Activities of service centers of the Ministry of Internal Affairs  
Activities of administrative service centers (ASCs)  
Administrative services provided by executive authorities and local self-government bodies (other than ASCs and service centers of the MIA)  
Humanitarian aid

### Surveys of businesses

Activities of the tax authorities  
Monitoring and oversight of business activities  
Customs  
Judicial system  
Enforcement of court decisions

Services involving connection to and maintenance of power, gas, water supply and sewer systems (other than services involving the processing of bill payments)  
Construction and land relations  
Law enforcement activities in maintaining law and order, conducting pretrial investigations

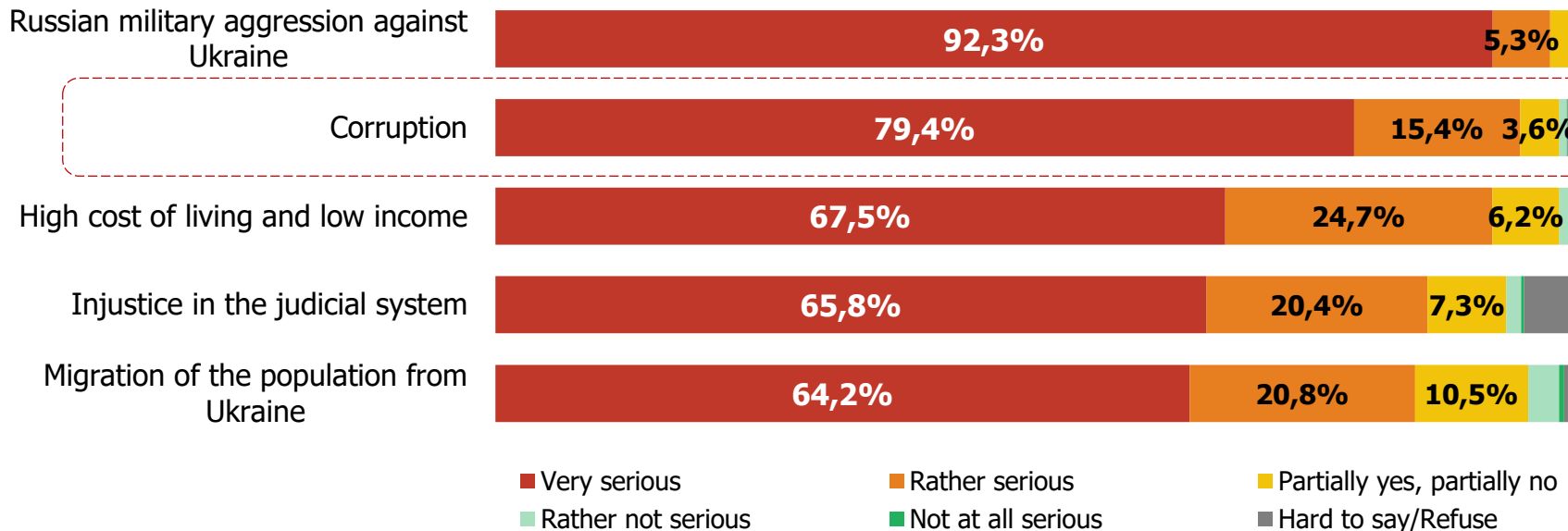


# INDICATORS OF PERCEPTION OF CORRUPTION

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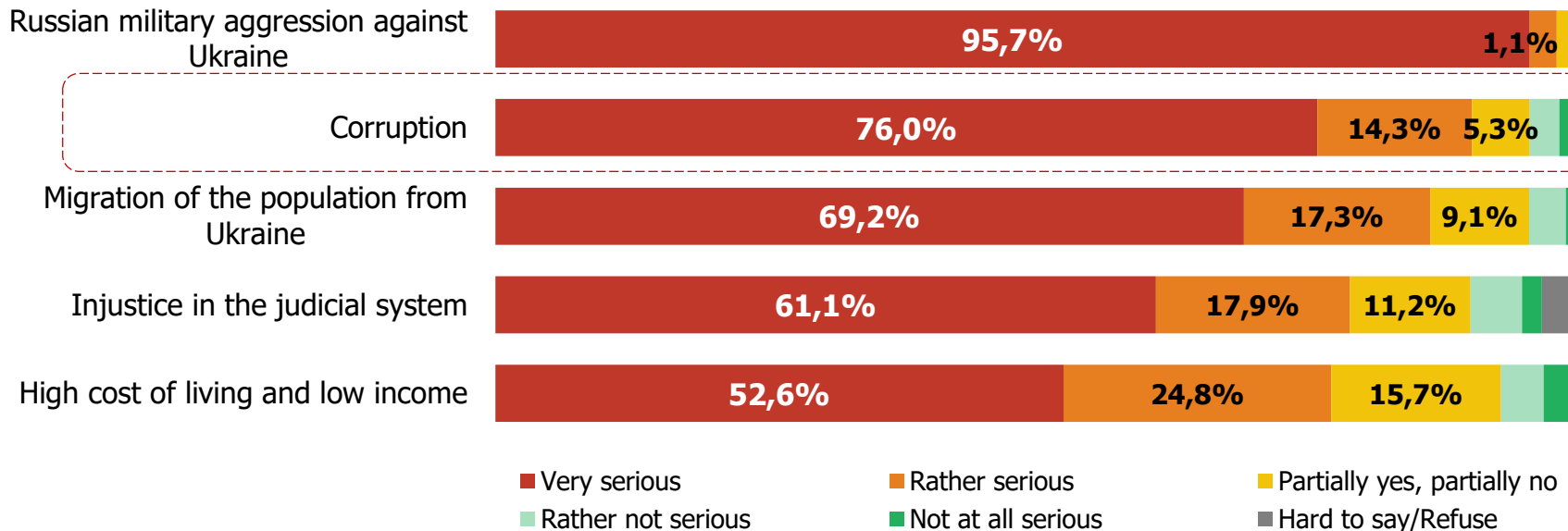
Perception of the major problems of Ukraine — TOP 5 (2024)



Question: "How serious do you think the following problems are for Ukraine?"



Perception of the major problems of Ukraine — TOP 5 (2024)



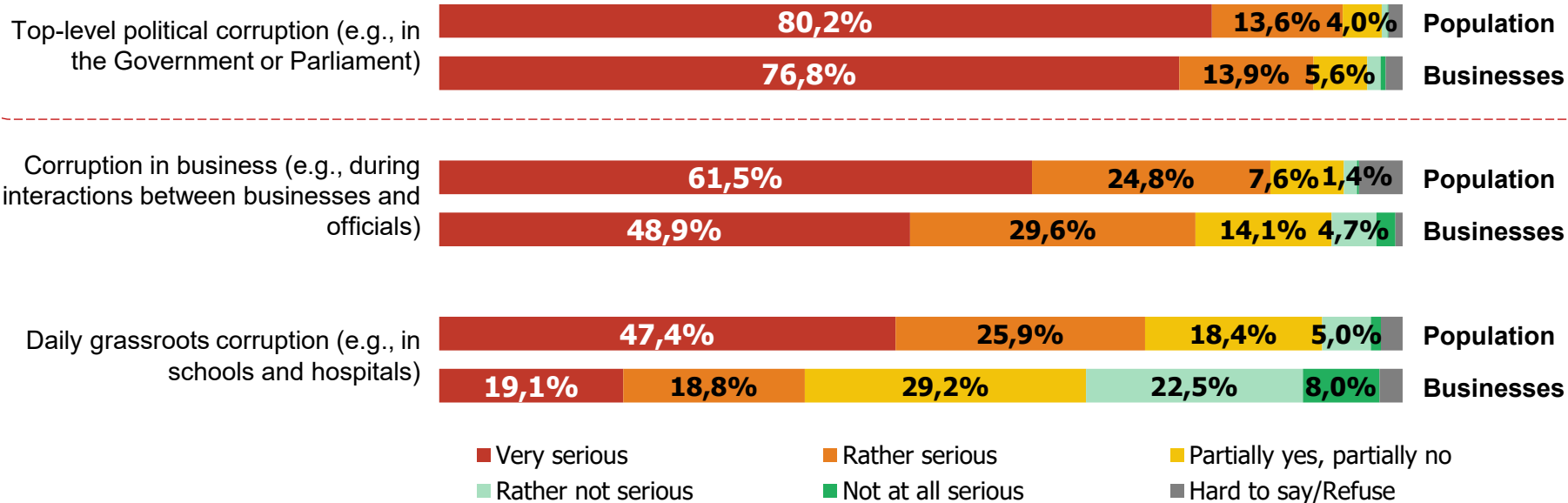
*Question: "How serious do you think the following problems are for Ukraine?"*



# Both the population and entrepreneurs consider political corruption to be the most serious type of corruption



## Seriousness of various types of corruption in Ukraine according to the population and businesses



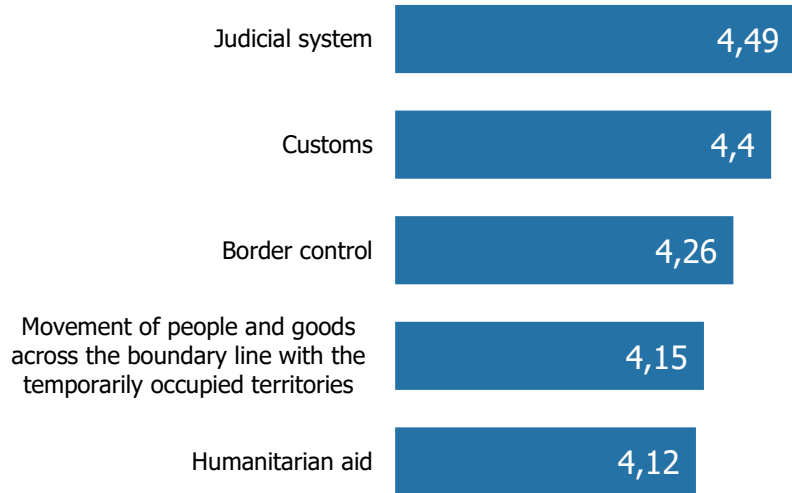
**Question:** "How serious a problem do you think these types of corruption are for Ukraine?"

# The most corrupt sectors, in the opinion of the population and businesses

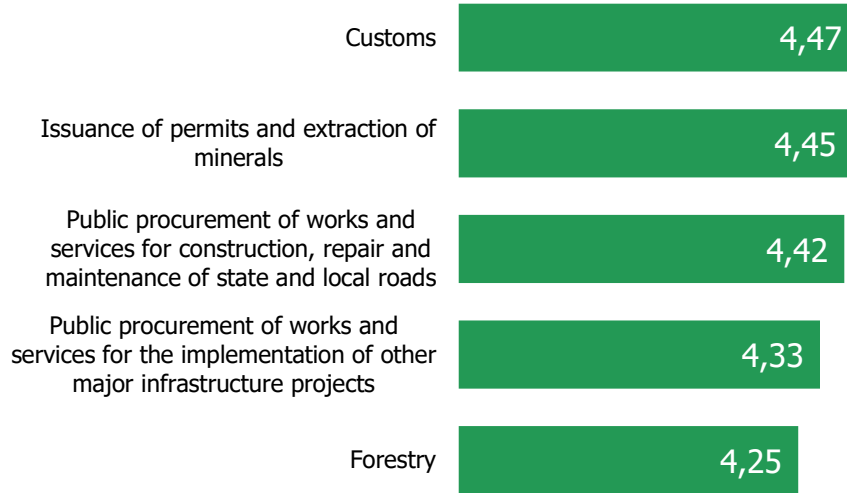


Index of perception of prevalence of corruption, according to assessment by:  
(average score on a 5-point scale, where 1 means no corruption and 5 means very prevalent corruption)

## Population



## Businesses



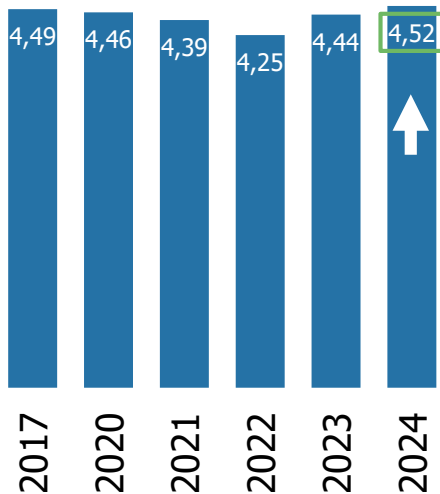
**Question:** "In your opinion, how prevalent is corruption in the following sectors?"

# The overall Corruption Perception Index continues to rise

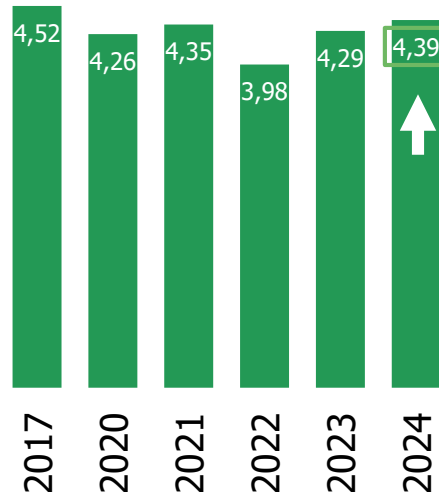


Index of perception of prevalence of corruption, according to assessment by:  
(average score on a 5-point scale, where 1 means no corruption and 5 means very prevalent corruption)

### Population



### Businesses



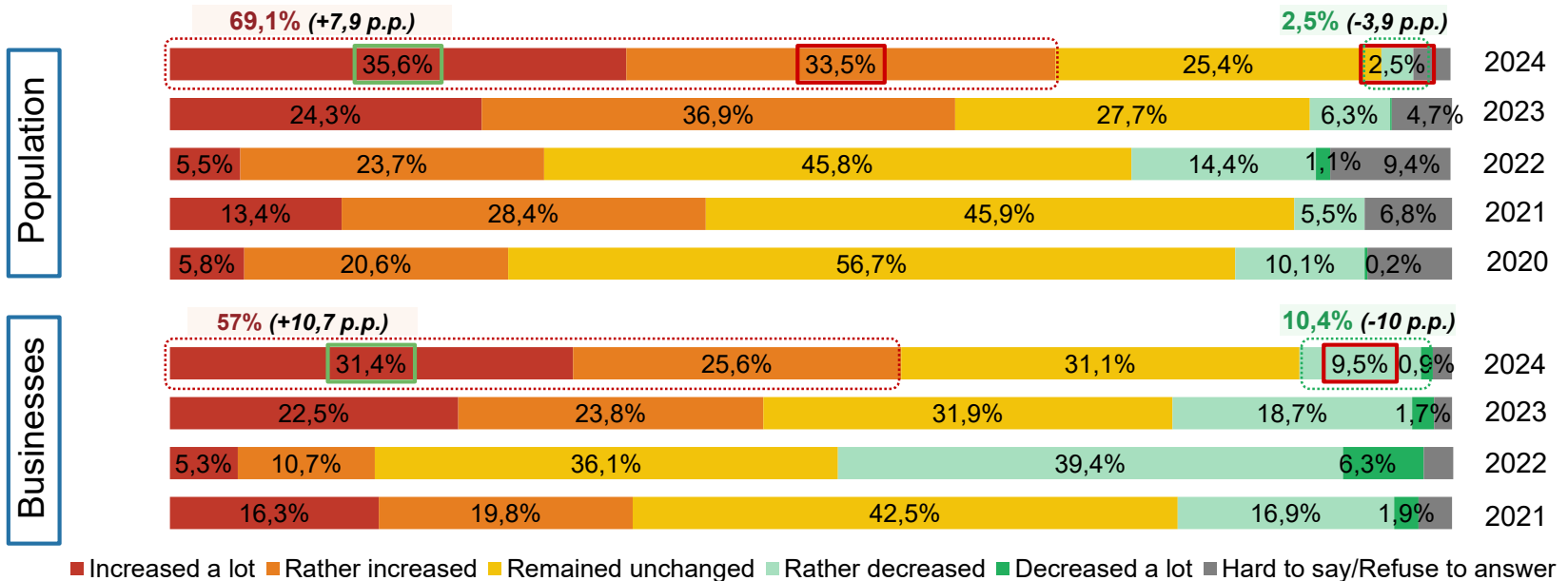
Notably, the index of perception of the prevalence of corruption in the sector where the surveyed entrepreneurs work is **2,35 points**

Question: "In your opinion, how prevalent is corruption in the following sectors?"

**Respondents noted a significant increase in the level of corruption  
Businesses have a less pessimistic assessment of changes in the level of  
corruption compared to the population**



**Assessment of changes in the level of corruption in Ukraine over the past 12 months  
among the population and businesses**



*Question: "In your opinion, how has the level of corruption in Ukraine changed over the past 12 months?"*

# ASSESSMENT OF ANTI-CORRUPTION EFFORTS

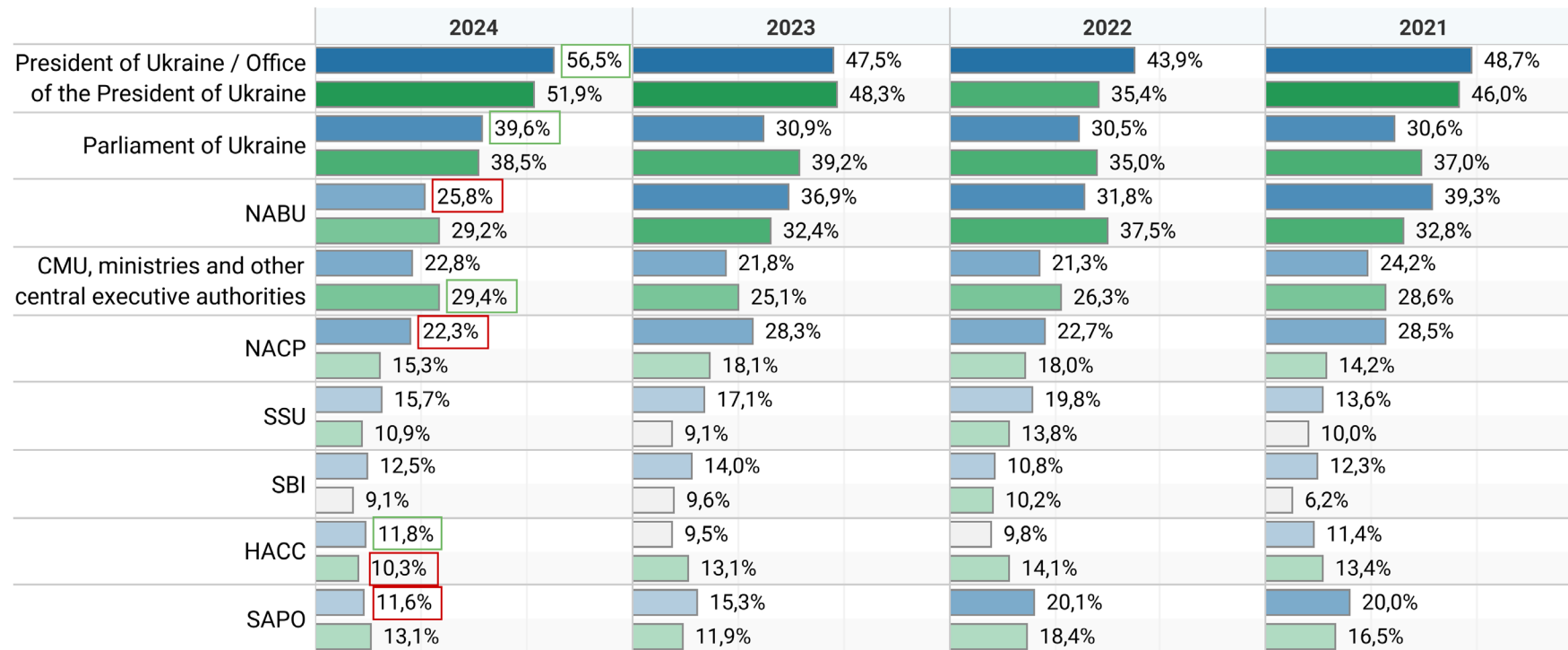
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# Central authorities are considered responsible for overcoming corruption, along with specialised institutions



Who is responsible for overcoming corruption in Ukraine, according to the population and businesses:



Question: "In your opinion, who is responsible for overcoming corruption in Ukraine?"

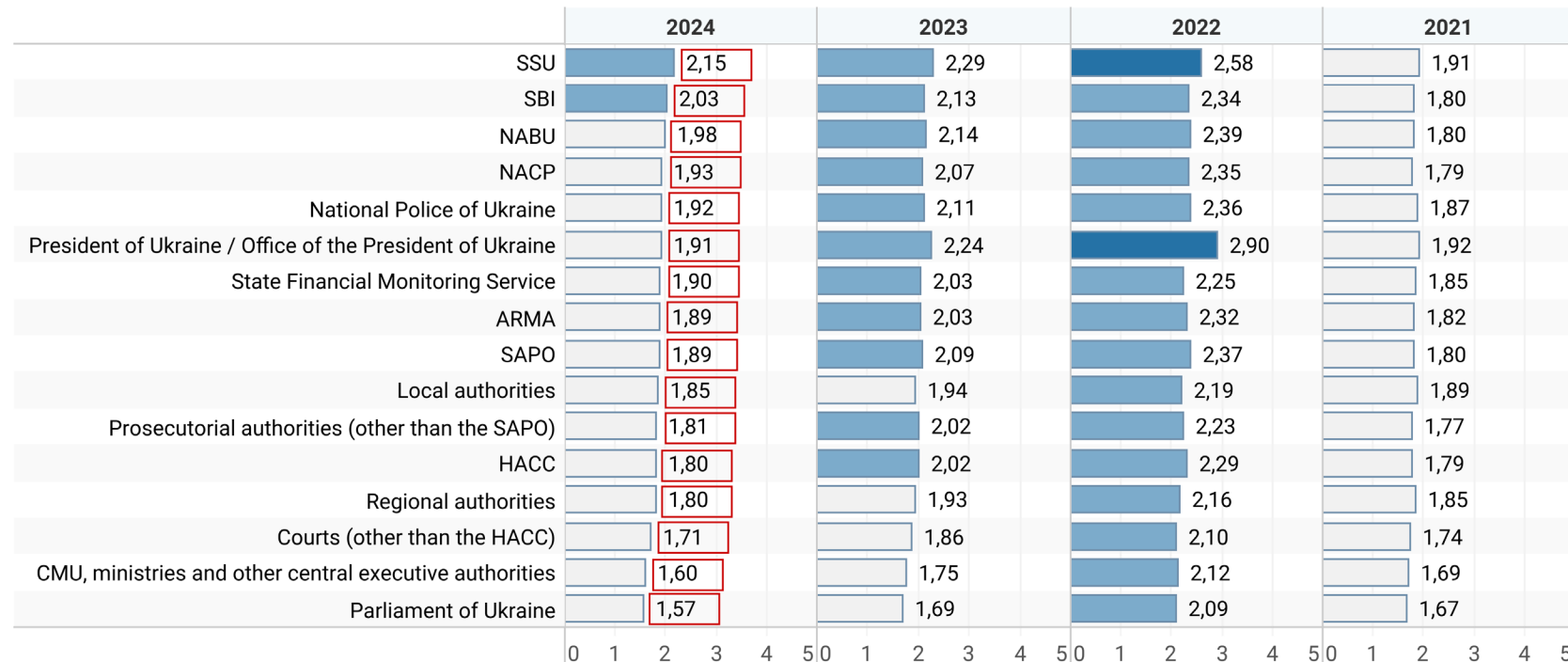


# Population: decrease in assessments of the effectiveness of anti-corruption activities



## Assessment by the population of the effectiveness of anti-corruption efforts by government agencies

(average score on a 5-point scale, where 1 means that anti-corruption efforts are completely ineffective, and 5 means that they are highly effective)



Question: "In your opinion, how effective (efficient) is the anti-corruption activity of the following state bodies?"

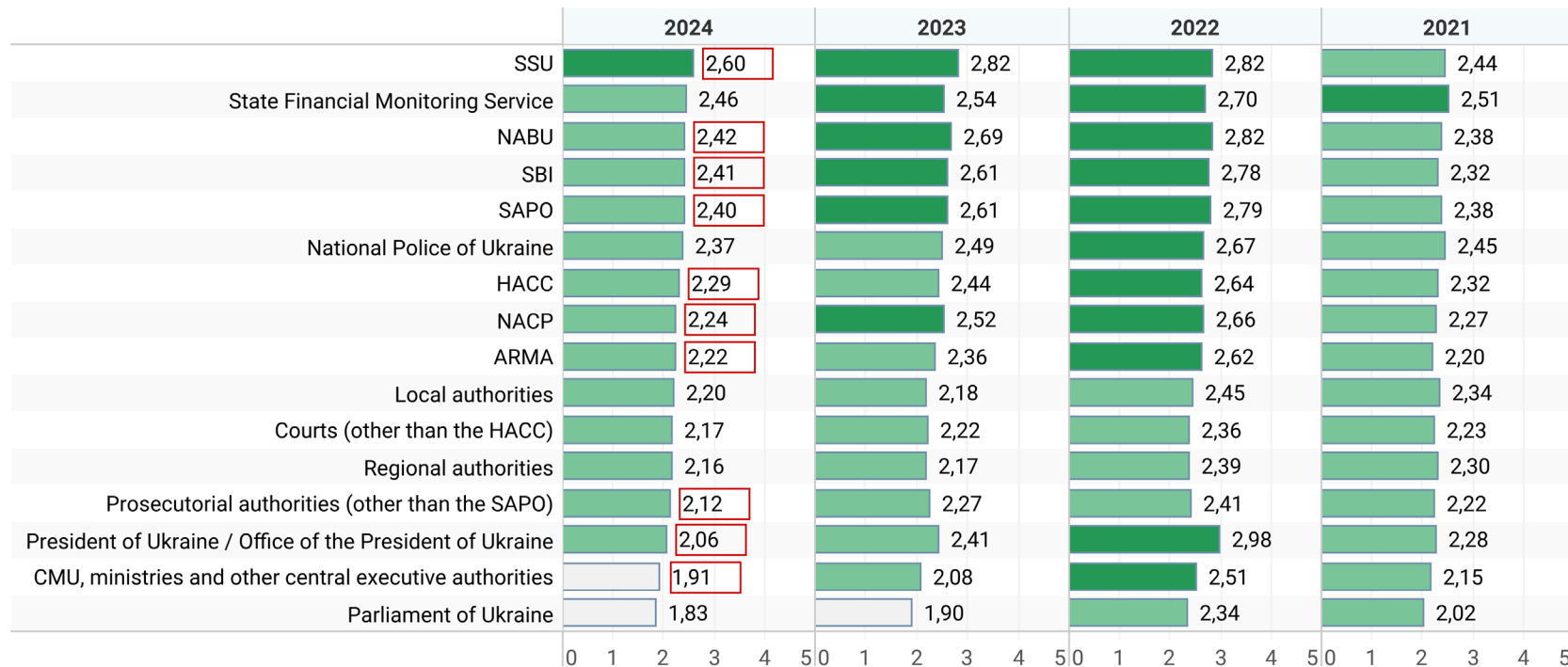


# Businesses: assessments also decreased. Among all anti-corruption agencies, the efforts by the NABU and SAPO received the highest ratings



## Assessment by businesses of the effectiveness of anti-corruption efforts by government agencies

(average score on a 5-point scale, where 1 means that anti-corruption efforts are completely ineffective, and 5 means that they are highly effective)



Question: "In your opinion, how effective (efficient) is the anti-corruption activity of the following state bodies?"

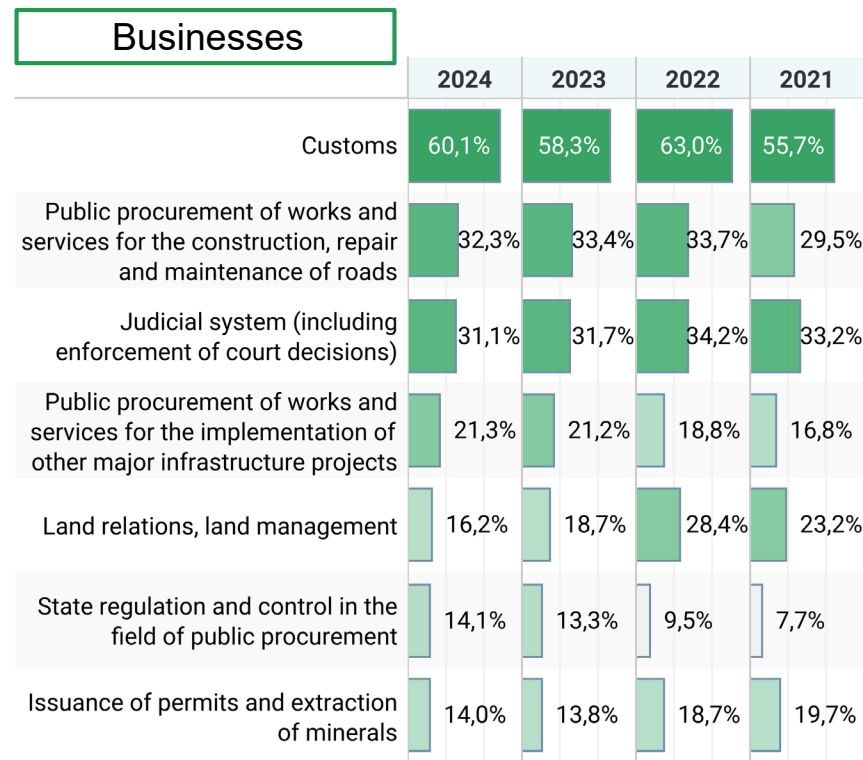
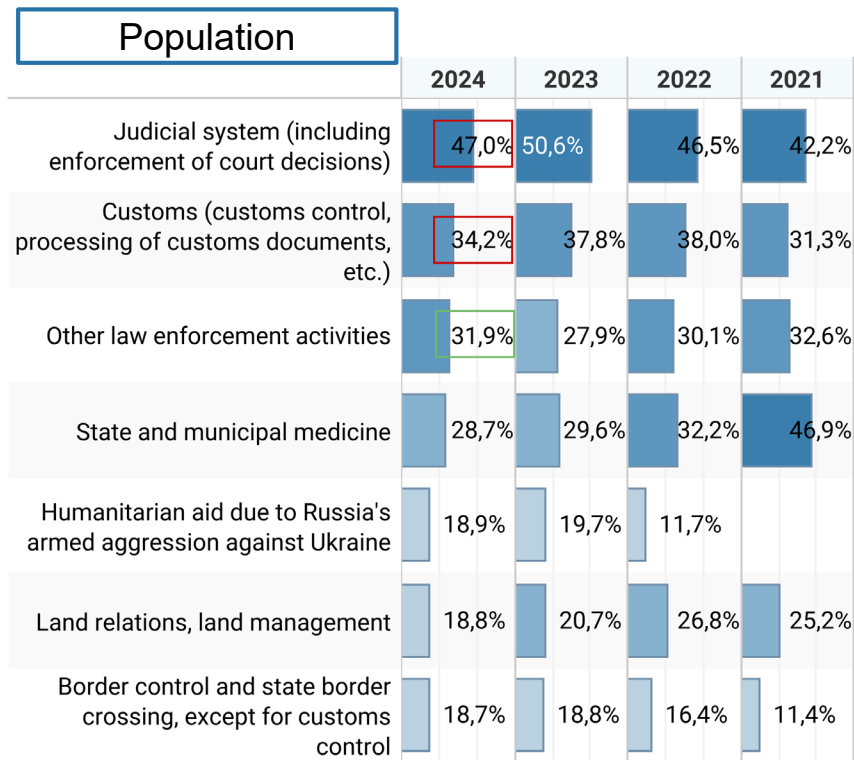
1,50 3,00



# The highest priority for the population is eradication of corruption in the judicial system, and for businesses – in the customs



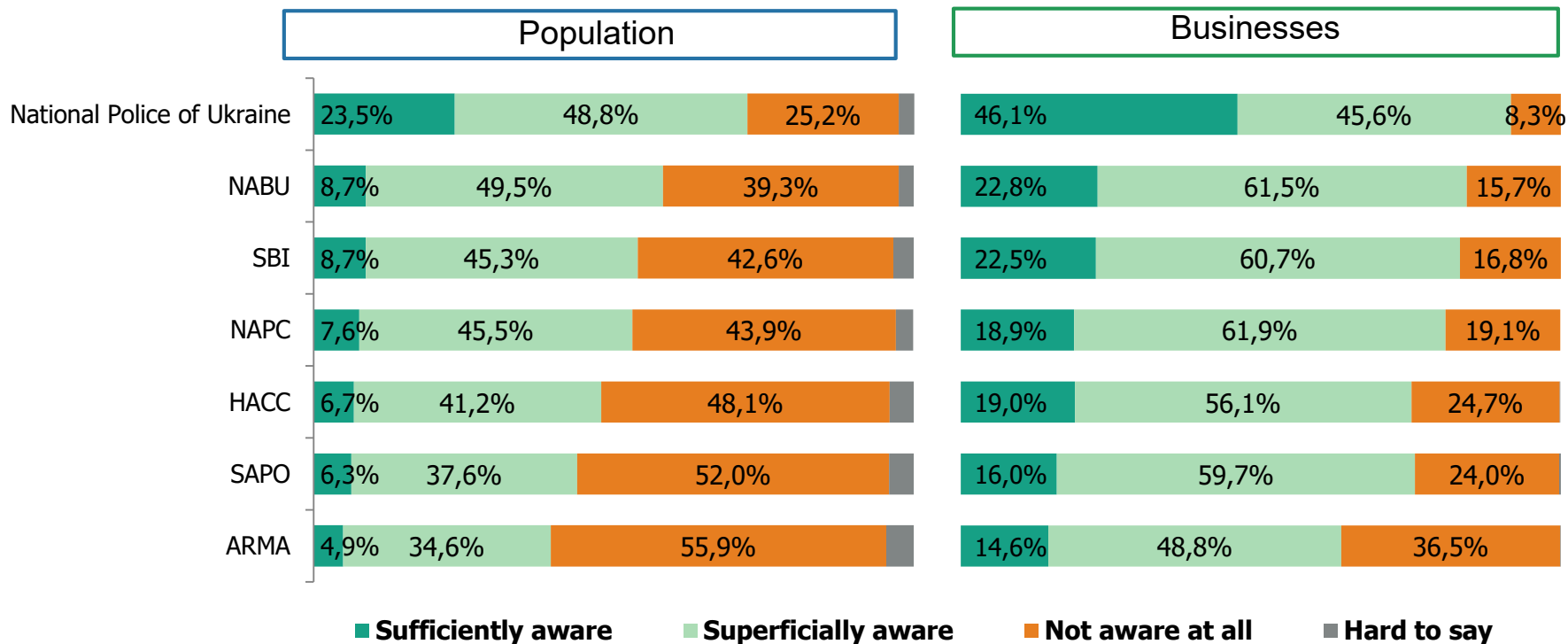
Priority sectors for eradication of corruption, according to assessments of:



**Question:** "In which areas do you think it is necessary to fight corruption in the first place?"

\*Other activities of law enforcement agencies (National Police, Security Service of Ukraine, Prosecutor's Office) to ensure law and order, pre-trial investigation (except for activities of patrol police, service centres of the Ministry of Internal Affairs)

# Awareness of the activities of anti-corruption agencies: respondents have the best awareness of the activities of the police

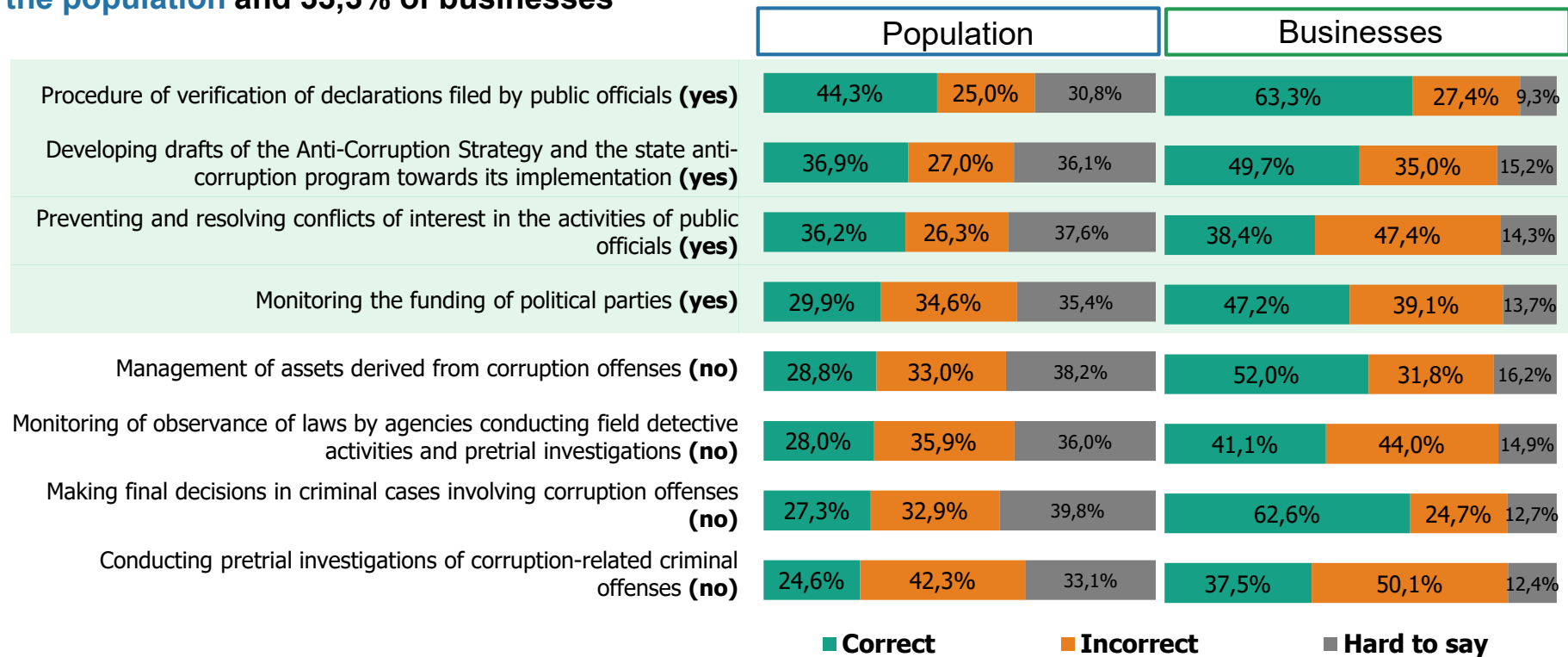


**Question:** "To what extent do you consider yourself to be aware of the activities of the following government agencies (institutions)?"

# Awareness of the powers of the NACP



Correct answers to at least 5 out of 8 questions were given by **8,9% of the population** and **33,3% of businesses**



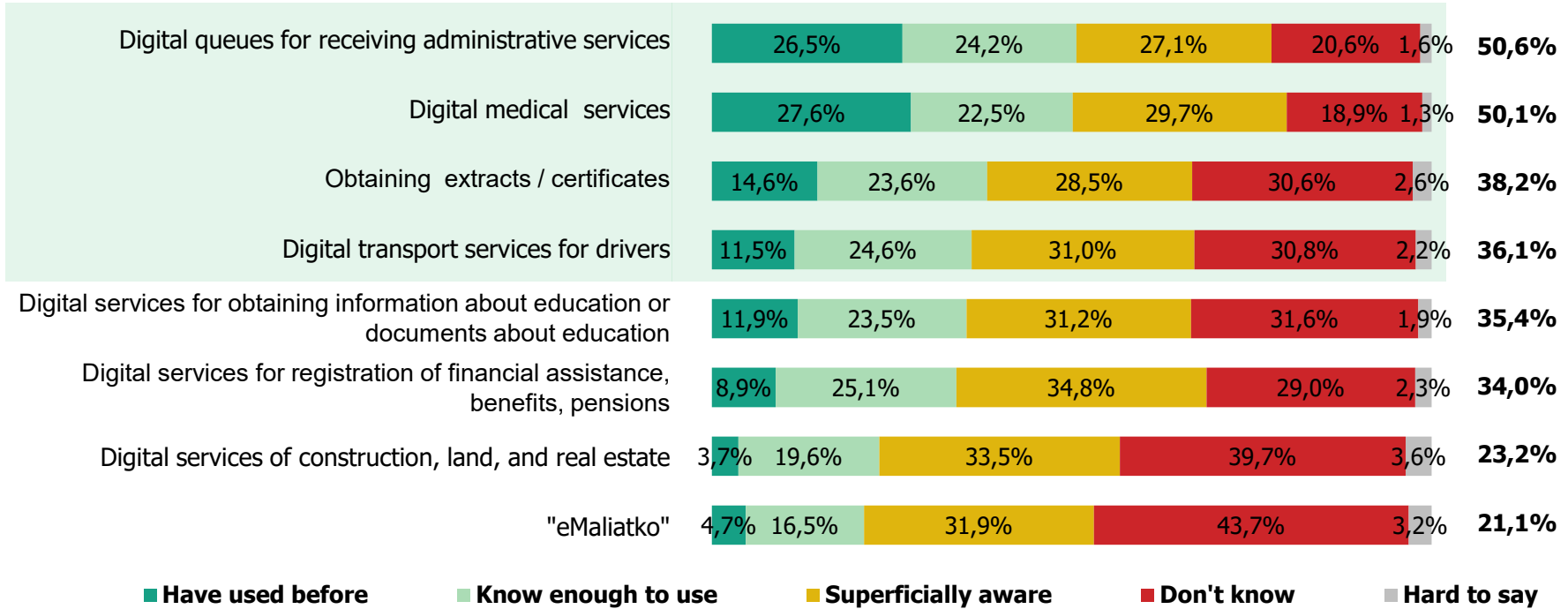
Question: "In your opinion, does the National Agency for Prevention of Corruption exercise such powers?"

# Population: Awareness of electronic systems for online rendering of public services is increasing



The **"sufficient awareness"** indicator (the average level among all offered services) is **36,1%** (2023 – 29,4%)

**Sufficiently aware**



Respondents who either have experience of using such services or have enough knowledge to use them are considered **sufficiently aware** about each service

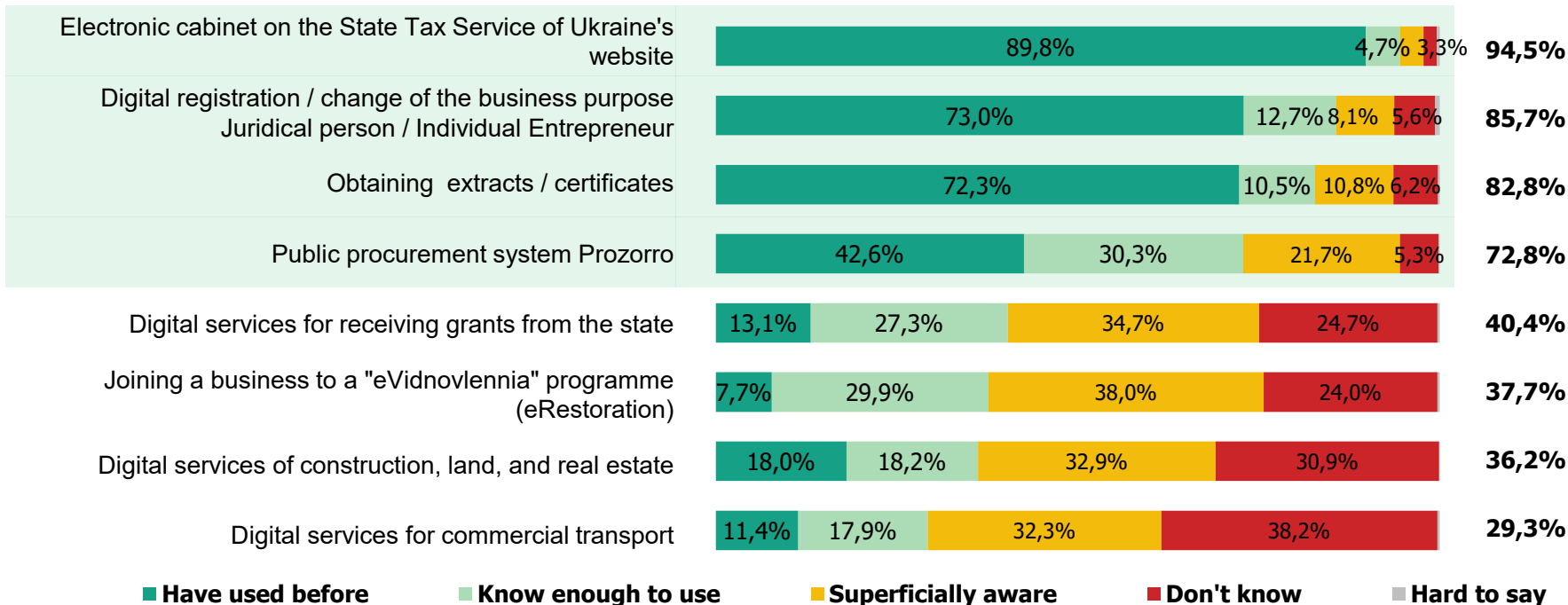
**Question:** "How well are you aware of such electronic systems for online rendering public services?"

# Businesses: Awareness of electronic systems for online rendering of public services is higher than that of the population



The **"sufficient awareness"** indicator (the average level among all offered services) is **59,9%** (2023 – 57,2%)

**Sufficiently aware**



Respondents who either have experience of using such services or have enough knowledge to use them are considered **sufficiently aware** about each service

*Question: "How well are you aware of such electronic systems for online rendering public services?"*



# CORRUPTION EXPERIENCE BY SECTOR

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## Approach 1

**Direct method** (self-assessment) by which respondents determine whether they had any experience with corruption (general question «Have you faced corruption in the past 12 months...?»)

The indicator that is most stable for comparison purposes across different study waves is used as one of the indicators of effectiveness of the state anti-corruption policy

## Approach 2

**Self-assessment** by respondents of their experience with corruption **during interaction/contacts with a specific sector** (answers to a direct question)

It can be used for comparison between different study waves (within each sector)

## Approach 3

Determination of the degree of **prevalence of corrupt practices in sectors** based on the confirmation by respondents that **they faced** certain contact situations showing attributes of **corruption**

This integral indicator (a share of respondents who found themselves in corruption situations\*) depends on the list of corrupt practices offered for assessment

*\*The integral indicator of being in corrupt situations is calculated as the share of respondents who chose any answer other than "No such situation" (we consider the options "Other" or "Refused to answer" to be socially acceptable substitutes for answers about involvement in a corrupt situation).*

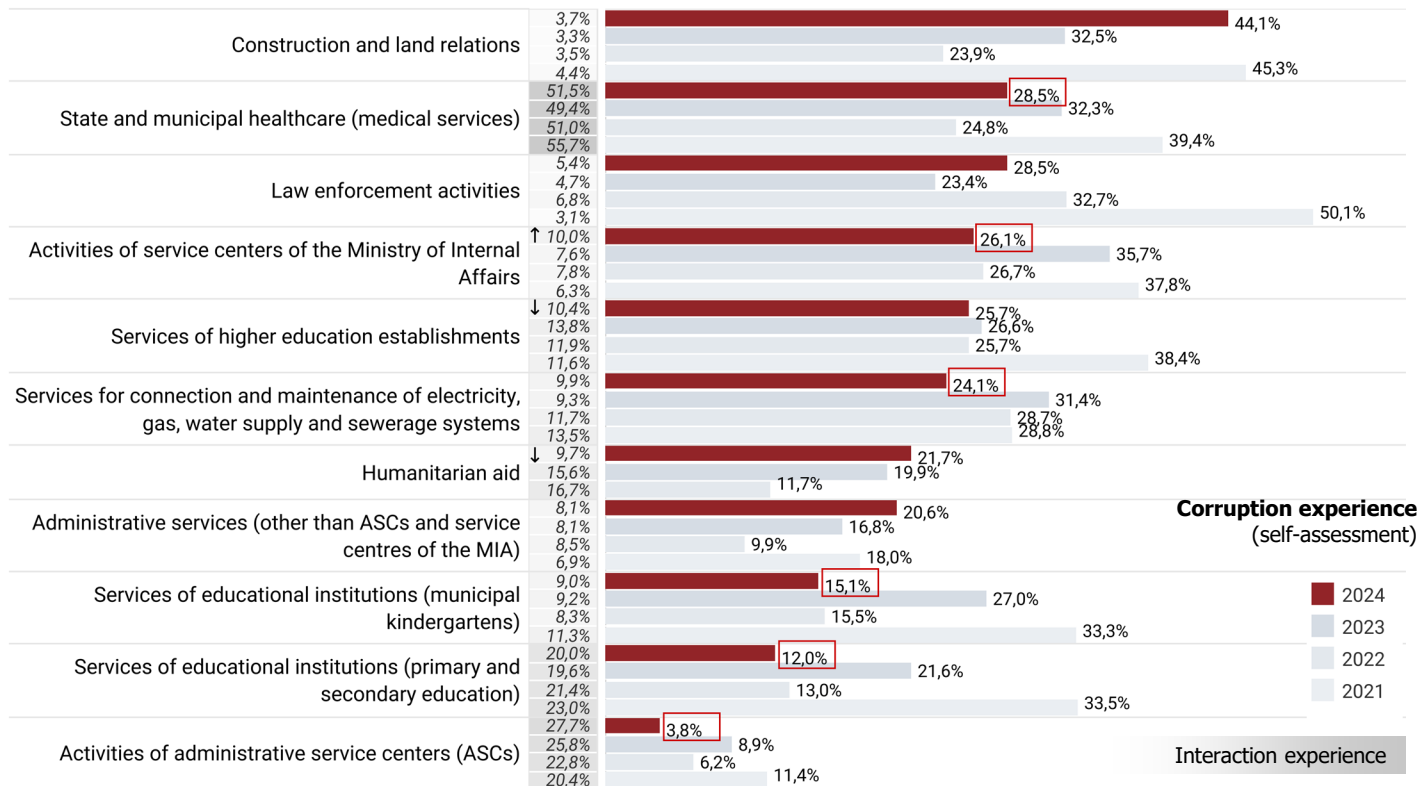


# CORRUPTION EXPERIENCE OF THE POPULATION

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# The population: experience of interaction with sectors and corruption experience



## Questions for each area:

- "Have you or your family members had to apply to ... (for services...) in the last 12 months?" / "Have you or your family members had to meet (contact) with representatives of ... (on issues...) in the last 12 months?" / "Are you or your family members currently studying or have you studied in the last 12 months in ...".
- "Have you encountered corruption when applying to ... (for services from ...) / meeting (contact) with ... / in institutions ... in the last 12 months - i.e. have you given or been asked to give a bribe, used connections, etc."

# Population: experience interacting with sectors and corruption experience



*Of those who had contact with the sector*

Sectors of activity	Corruption experience based on self-assessment	Initiated by visitors	Initiated by officials	Had contact with the sector
Construction and land relations	44,1%	13,8%	38,9%	3,7%
State and municipal healthcare (medical services)	↓ 28,5%	11,5%	↓ 21,8%	51,5%
Law enforcement activities	28,5%	8,6%	24,3%	5,4%
Activities of service centers of the Ministry of Internal Affairs	↓ 26,1%	↓ 11,0%	↓ 20,7%	10,0%
Services of higher education institutions	25,7%	9,9%	22,2%	10,4%
Services for connection and maintenance of electricity, gas, water supply and sewerage systems	24,1%	10,1%	20,5%	9,9%
Humanitarian aid	21,7%	3,3%	↑ 13,8%	9,7%
Administrative services (other than ASCs and service centres of the MIA)	20,6%	↓ 4,5%	15,5%	8,1%
Services of educational institutions (municipal kindergartens)	↓ 15,1%	↓ 4,5%	14,9%	9,0%
Services of educational institutions (elementary and secondary education)	↓ 12,0%	6,4%	↓ 8,5%	20,0%
Activities of administrative service centers (ASCs)	↓ 3,8%	↓ 2,5%	↓ 4,3%	27,7%

Had contact with the sector

3,7%

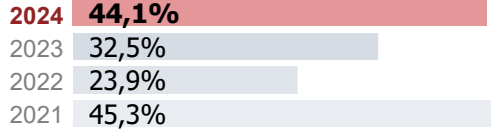


# Construction and land relations



## Corruption experience

### Self-assessment

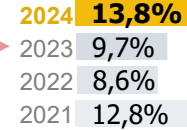


### Found themselves in corruption situations

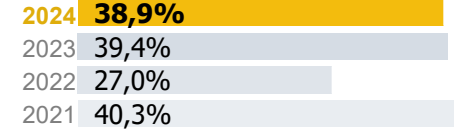


## Initiators of corruption situations

### Visitors

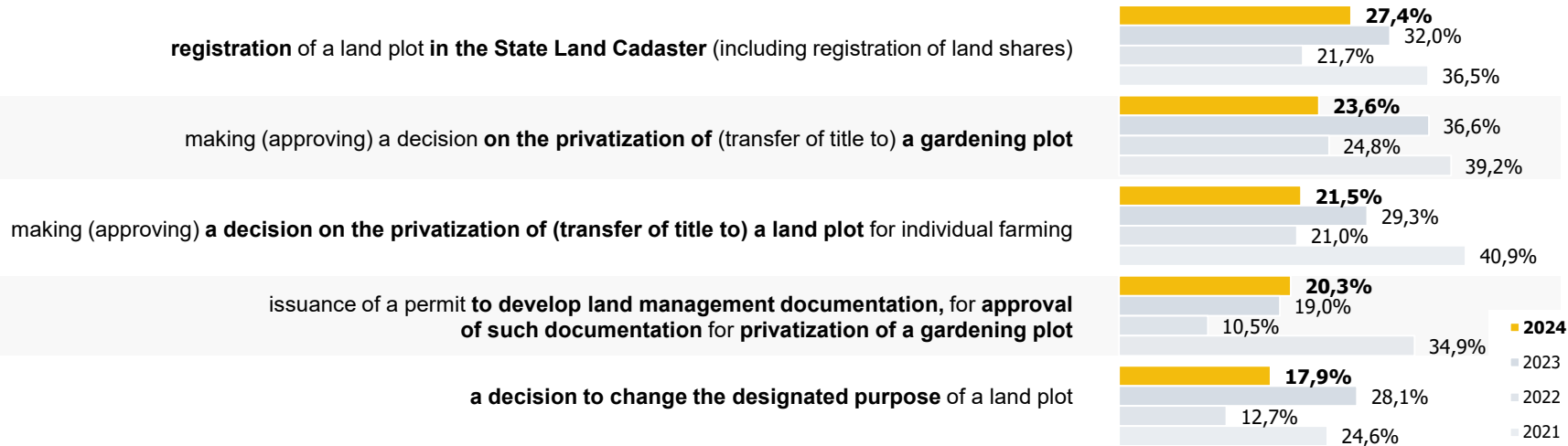


### Officials



## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations



**Question** (for those who had contact with the sector, N = 92): "Did you encounter corruption when applying for services in construction and land relations over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations when applying for services in construction and land relations sector?"

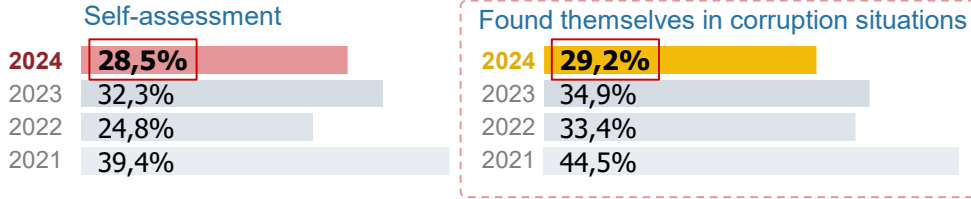
# State and municipal medicine (medical services)



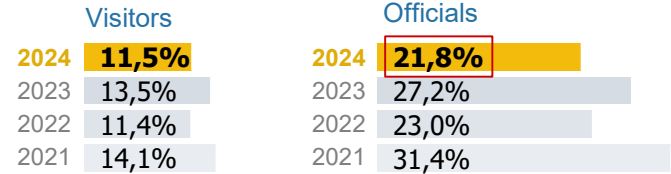
51,5%



## Corruption experience

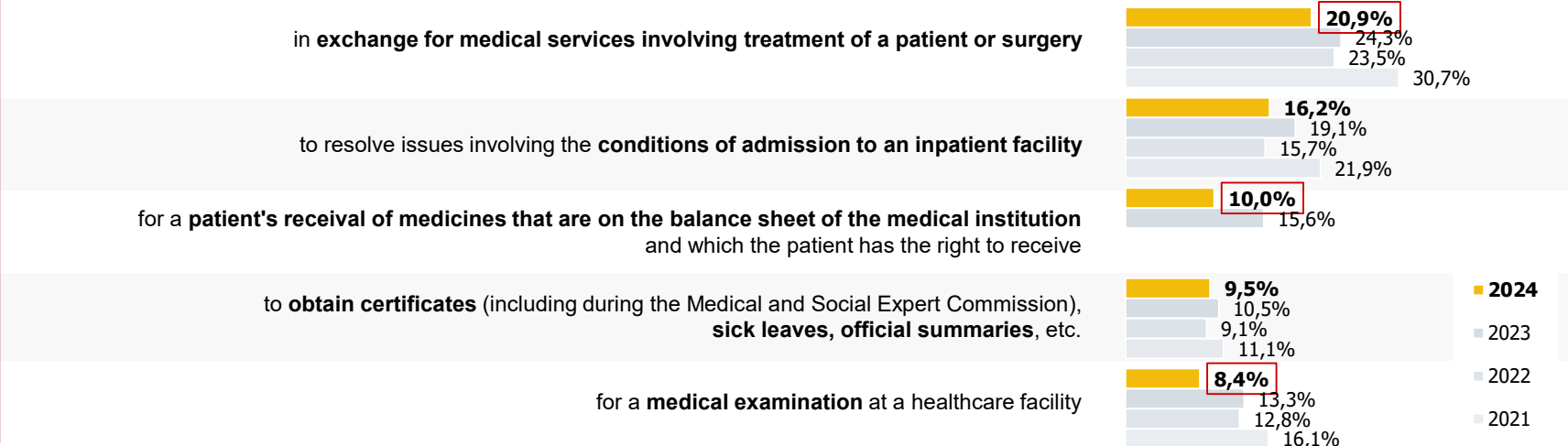


## Initiators of corruption situations



## Made unofficial payments to an official (cash or gifts) or provided services to them...

TOP-5 corruption situations



**Question** (for those who had contact with the sector, N = 1282): "Did you experience corruption in dealing with the state/municipal healthcare institutions (when receiving medical services) over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?" ; " Did you or your family members experience such situations while receiving medical services ?"

Had contact with the sector

5,4%

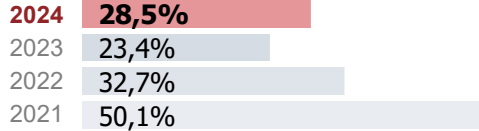


# Law enforcement activities to ensure law and order, pre-trial investigation

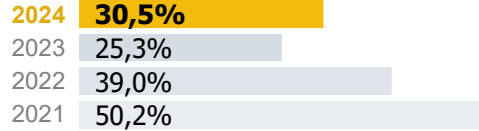


## Corruption experience

### Self-assessment

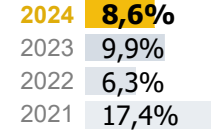


### Found themselves in corruption situations

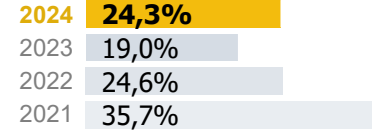


## Initiators of corruption situations

### Visitors



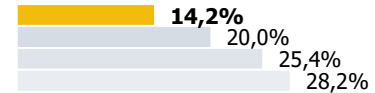
### Officials



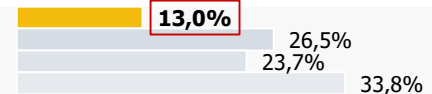
## Made unofficial payments to an official (cash or gifts) or provided services to them...

TOP-5 corruption situations

to avoid / mitigate liability for violations of traffic safety regulations



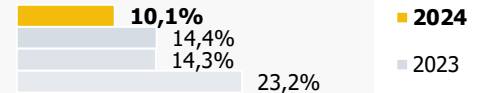
during ID checks by the patrol police at stationary posts



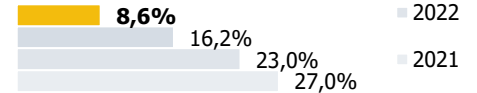
during the police check of military registration documents, avoiding administrative detention and delivery to the Territorial Recruitment Center



to avoid / mitigate liability for an administrative offense committed by you or your relatives (other than traffic safety violations)



to avoid liability during police checks of identity documents or documents granting the right to be in public places, as well as during a pat-down search



**Question** (for those who had contact with the sector, N = 133): "Did you experience corruption when meeting (contacting) law enforcement agencies over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations in the time of dealing (contact) with law enforcement agencies or interaction with their representatives?"

10,0%

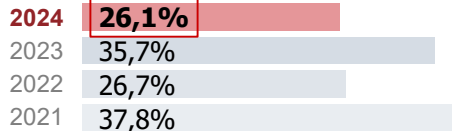


# Activities of service centers of the Ministry of Internal Affairs

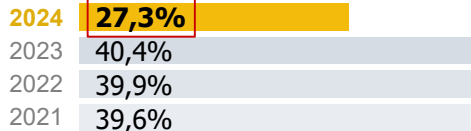


## Corruption experience

### Self-assessment

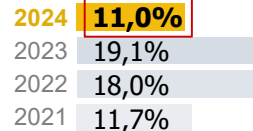


### Found themselves in corruption situations

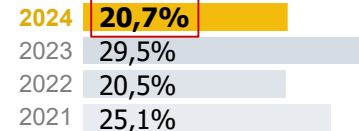


## Initiators of corruption situations

### Visitors



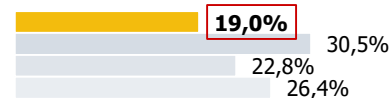
### Officials



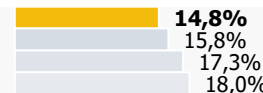
## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations

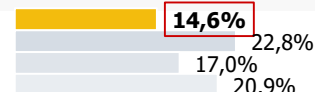
registration (renewal of registration) of a motor vehicle, deregistration of a motor vehicle



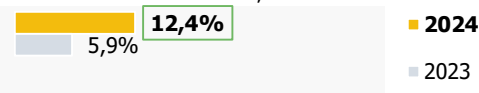
receiving administrative services out of turn or as part of an accelerated procedure



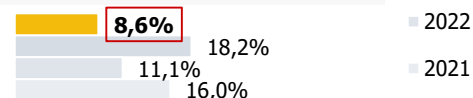
issuance (renewal) of a driver's license (including for passing a theoretical / practical exam in a service center of the Ministry of Internal Affairs\*)



to an employee of the driving school for assistance in resolving issues at the service center of the Ministry of Internal Affairs



issuance of number plates for a motor vehicle / responsible transfer of the owner's number plates to a new motor vehicle at the service center of the Ministry of Internal Affairs



**Question** (for those who had contact with the sector, N = 249): "Did you experience corruption when contacting MIA service centers over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations while dealing with MIA service centers?" (former Inter-District Department for Motor Vehicle Registration and Driver Licensing)

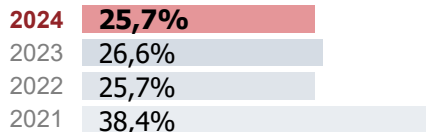


# Services of higher education establishments

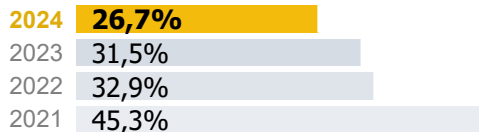


## Corruption experience

### Self-assessment

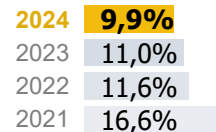


### Found themselves in corruption situations

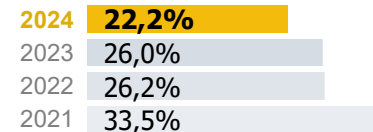


## Initiators of corruption situations

### Visitors



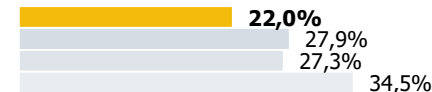
### Officials



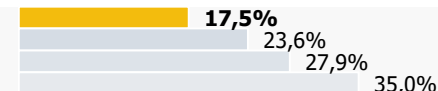
## Made unofficial payments to an official (cash or gifts) or provided services to them...

TOP-5 corruption situations

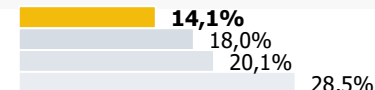
personally to teachers in **exchange for a passing grade, exam, higher grade during term examinations**, including as a way to secure a stipend



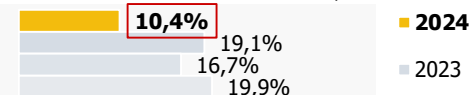
in exchange **for the writing and / or defense** of master's / bachelor's / term papers, essays, practical, laboratory papers, etc. **or purchased such papers** from teachers without personally writing them



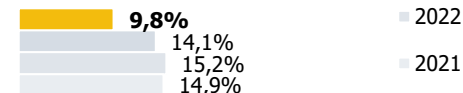
in exchange for higher grades during periods between term examinations



to administrators in order to secure a room in a dormitory, have living conditions improved, etc.



to teachers / administrators of institutions of higher education in exchange for **passing grades for teaching / on-the-job training, internships**



**Question** (for those who had contact with the sector, N = 260): "Did you experience corruption in higher education institutions over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?", "Did you or your family members experience such situations when studying in these institutions?"

Had contact with the sector

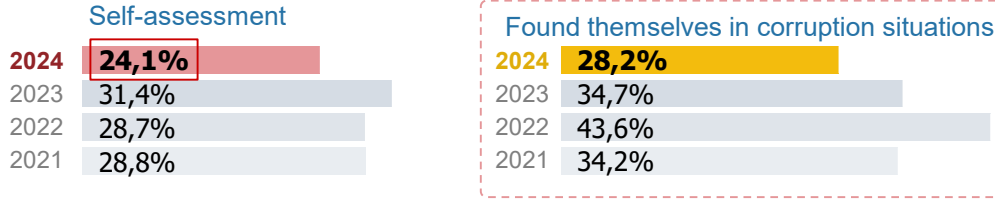
9,9%



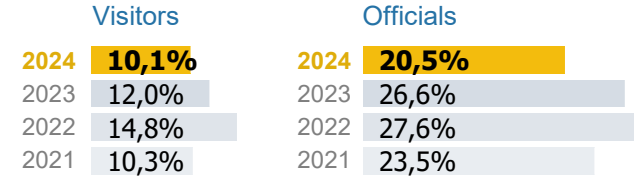
# Services for connection and maintenance of electricity, gas, water supply and sewerage systems



## Corruption experience

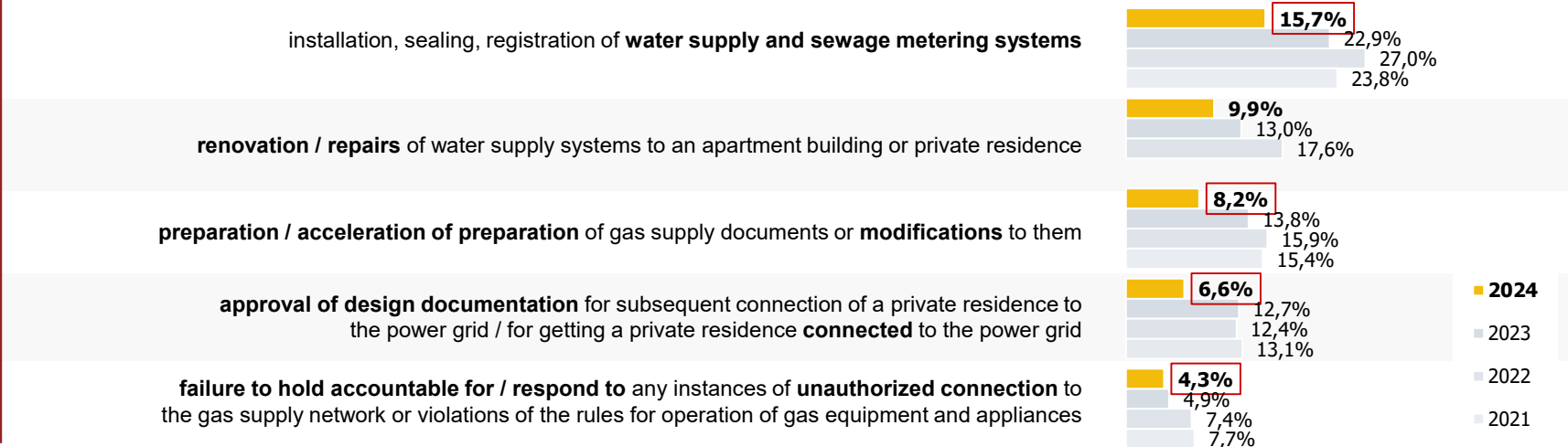


## Initiators of corruption situations



## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations



Question (for those who had contact with the sector, N = 246): "Did you experience corruption when applying for services for connection and maintenance of power, gas, water supply and sewer systems over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"

"Did you or your family members experience the following situations while dealing with these companies?"

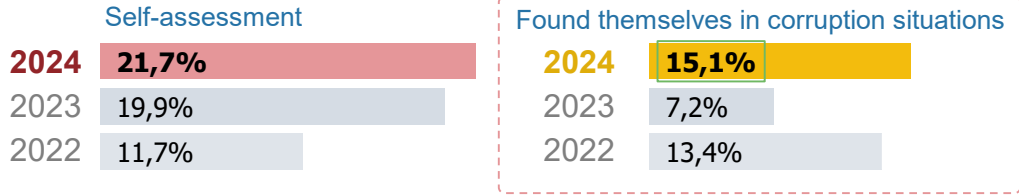




# Humanitarian aid



## Corruption experience

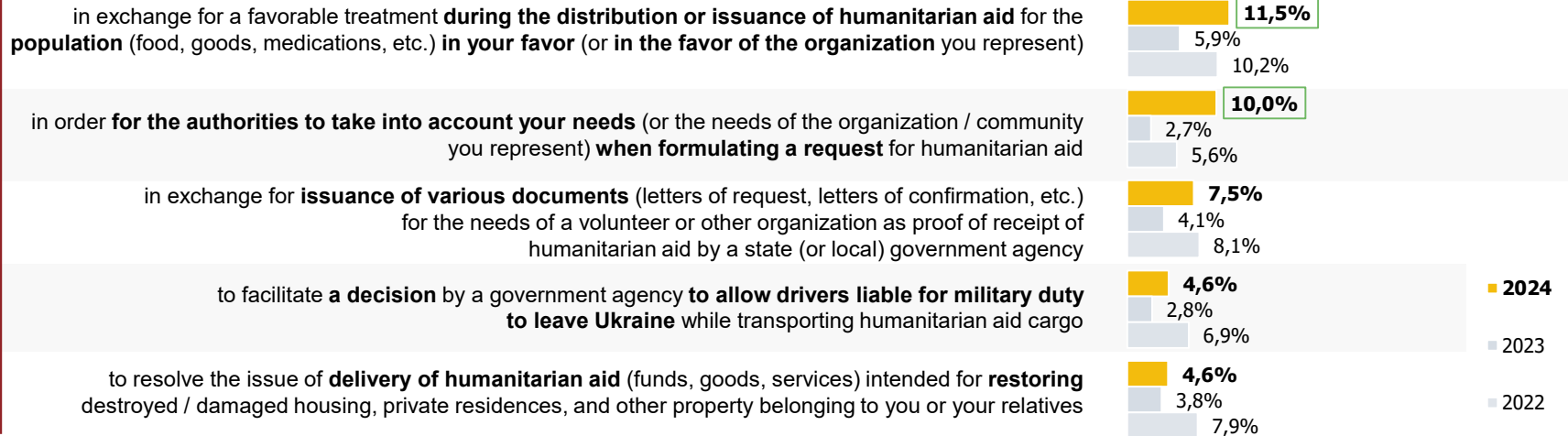


## Initiators of corruption situations



### Made unofficial payments to an official (cash or gifts) or provided services to them...

TOP-5 corruption situations



**Question** (for those who had contact with the sector, N = 241): "Did you or your family members have the experience of interaction (contact) with representatives of public authorities or local self-government on the subject of humanitarian aid collection or solving issues related to its arrangement and provision (in case they are involved in volunteer movement) to the population, military units and organizations?"; "Did you or your family members experience such situations when meeting with (contacting) representatives of state or local authorities to receive humanitarian aid or to resolve issues related to the organization of its release to the population, military units, and organizations?"

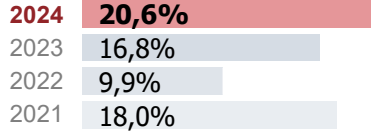


# Provision of administrative services by executive authorities and local self-government bodies

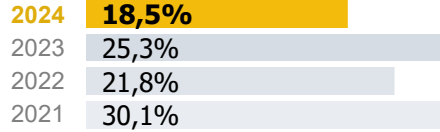


## Corruption experience

### Self-assessment

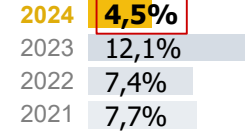


### Found themselves in corruption situations

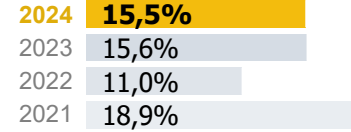


## Initiators of corruption situations

### Visitors

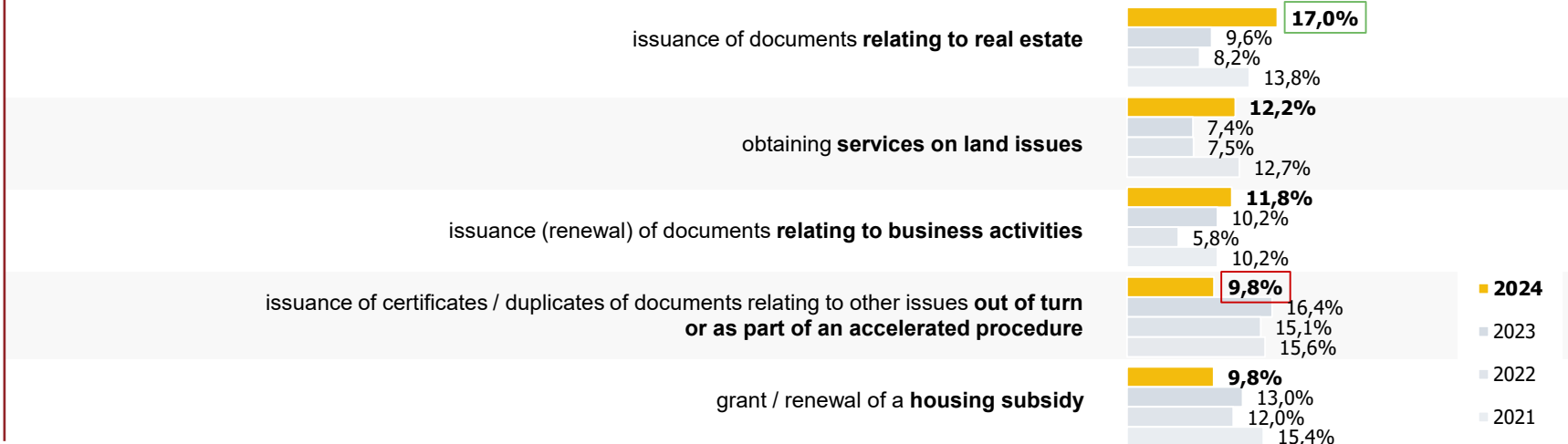


### Officials



## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations



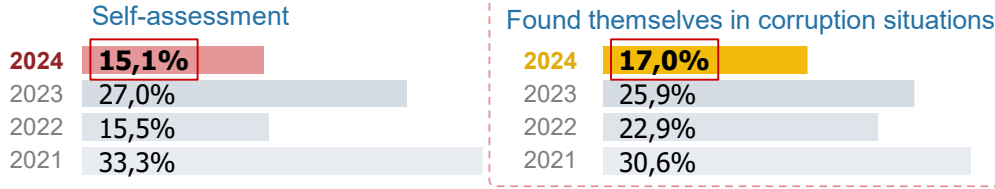
**Question** (for those who had contact with the sector, N = 202): "Did you experience corruption when applying to executive bodies or local self-government in order to receive different administrative services or documents over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?" ; "Did you or your family members experience such situations when applying to executive bodies or local self-government?"



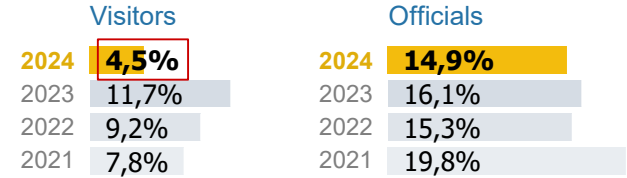
# Services of educational institutions (municipal kindergartens)



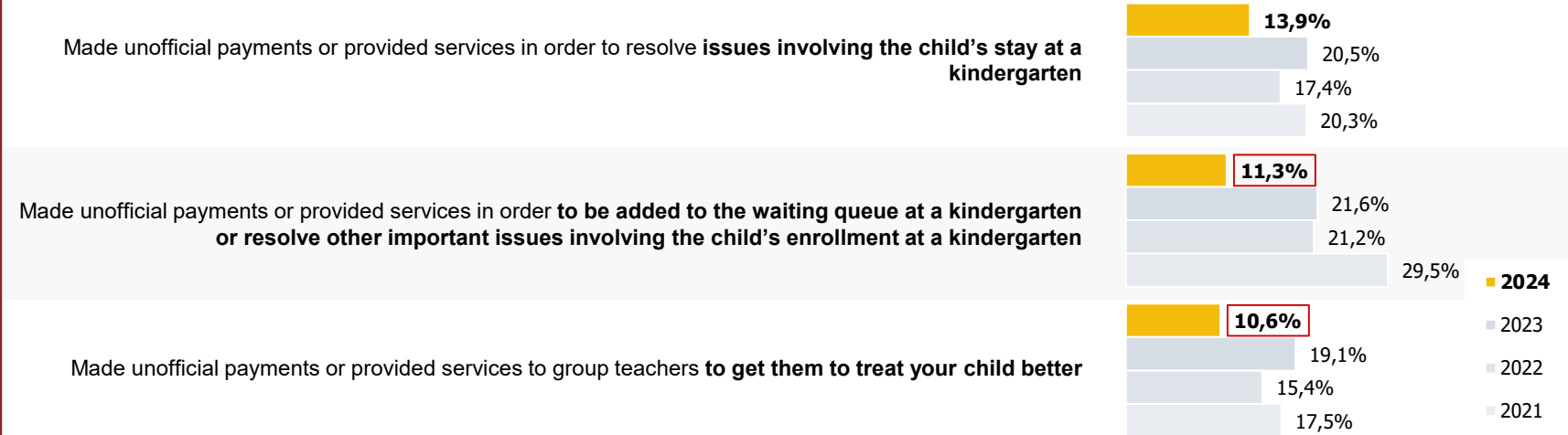
## Corruption experience



## Initiators of corruption situations



Corruption situations



**Question** (for those who had contact with the sector, N = 223): "Did you experience corruption in kindergartens over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations while attending these institutions?"

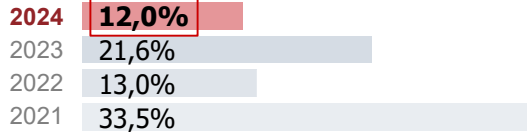


# Services of educational institutions (primary and secondary education)

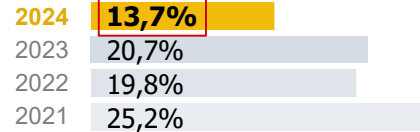


## Corruption experience

### Self-assessment

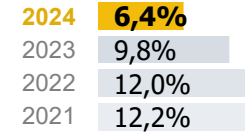


### Found themselves in corruption situations

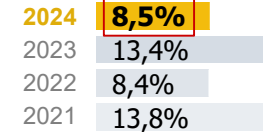


## Initiators of corruption situations

### Visitors

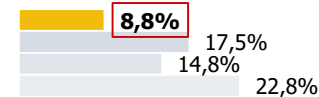


### Officials

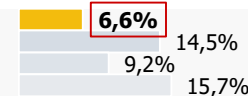


## Corruption situations

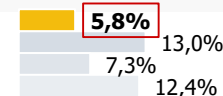
Made unofficial payments or provided services in person to teachers who taught your children / you for **individual tutoring as a condition for getting higher grades**



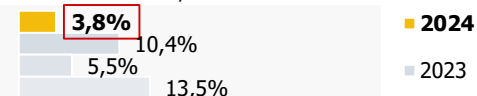
Made unofficial payments or provided services to administrators in order to **resolve issues involving admission / enrollment at an educational institution** (including the first grade, group)



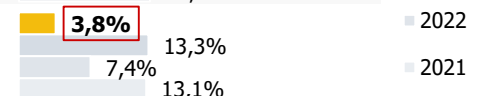
Made unofficial payments or provided services **to get higher grades during studies**



Made unofficial payments or provided services **to get the desired grades in the certificate** of education



Made unofficial payments or provided services **in connection with the transfer to another class, group, or a change of the form of attendance**



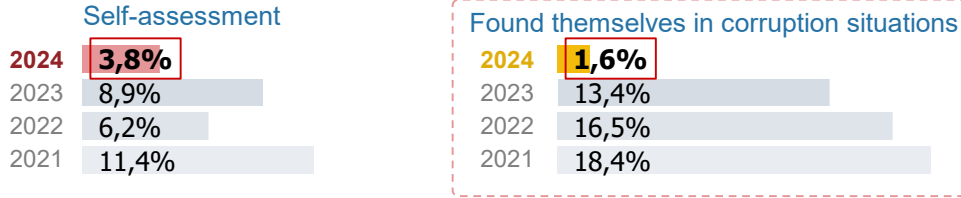
**Question** (for those who had contact with the sector, N = 498): "Did you experience corruption in elementary and secondary education institutions over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you or your family members experience the following situations in connection with studying in these institutions?"



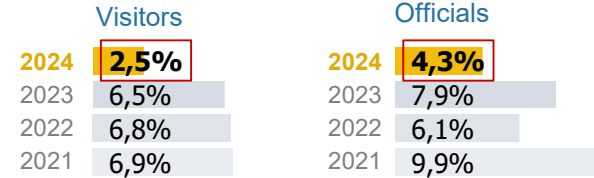
# Activities of administrative service centers



## Corruption experience

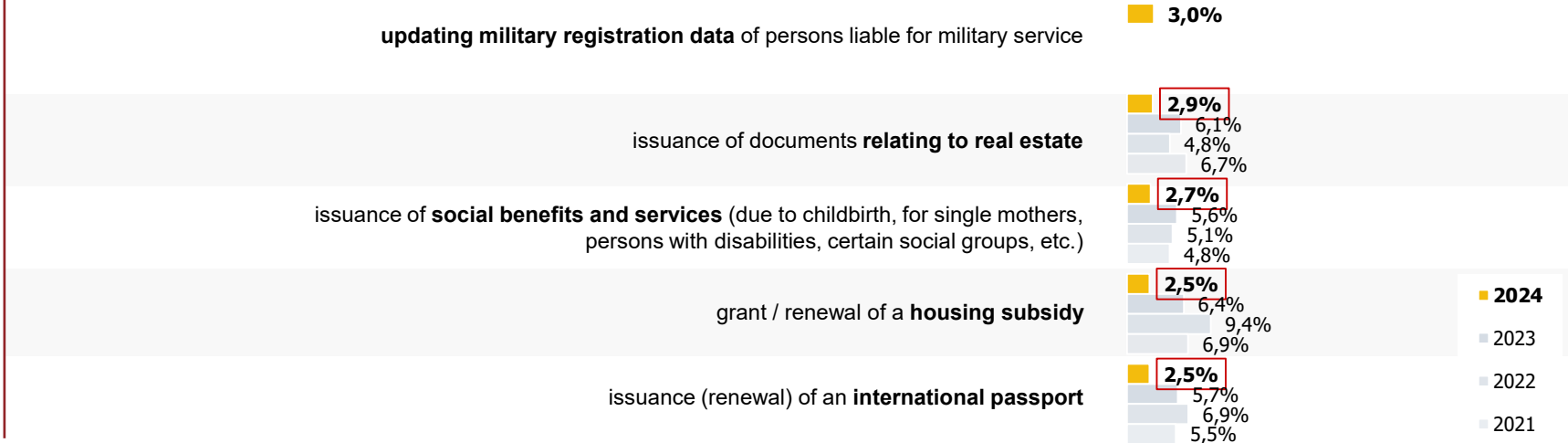


## Initiators of corruption situations



## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations



**Question** (for those who had contact with the sector, N = 689): "Did you encounter corruption when applying to administrative service centers (ASCs) over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?" "Did you or your family members experience such situations when applying to administrative service centers (ASCs)?"

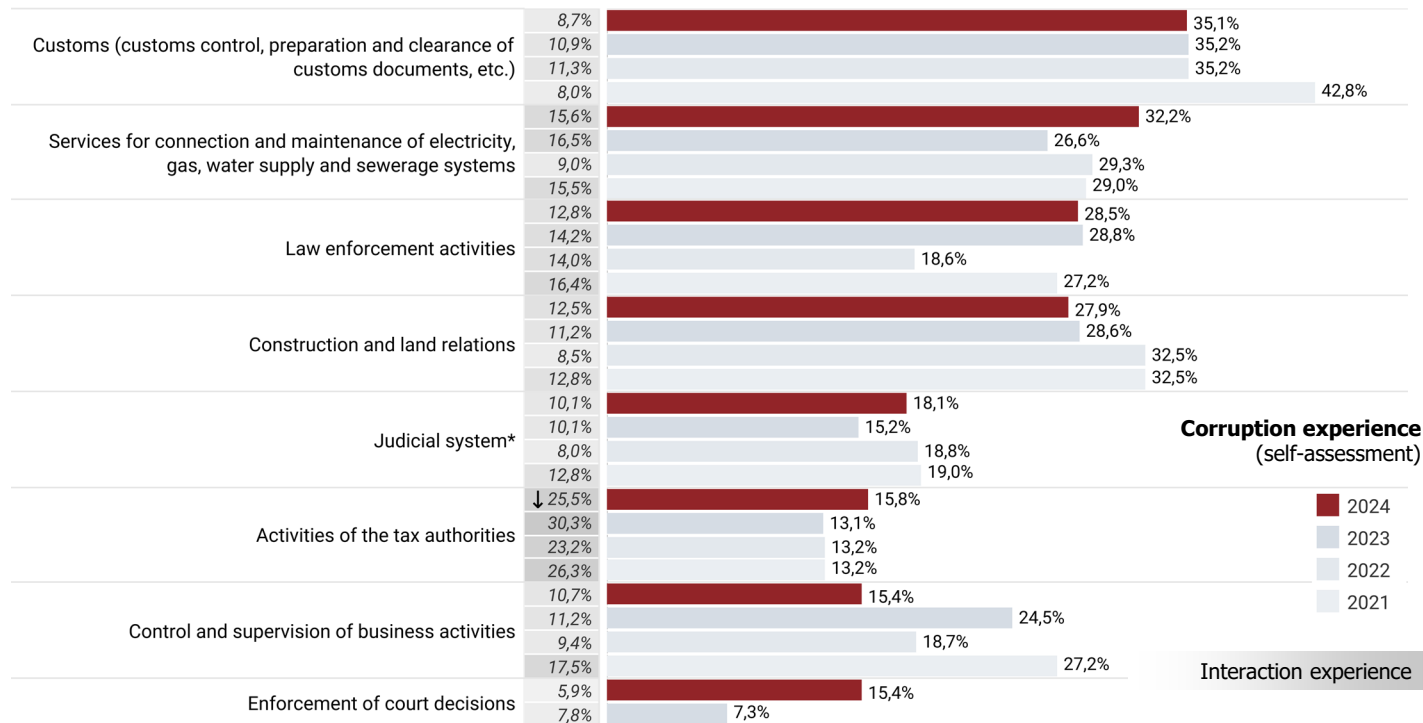


# CORRUPTION EXPERIENCE OF BUSINESSES

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# Businesses: experience interacting with sectors and corruption experience



## Questions for each area:

- (1) "Did you (as a manager/representative of the enterprise)/your enterprise have to apply to ... for services... in the last 12 months?" / ("... meet (contact) with representatives of ... authorities ... on issues related to the activities of your enterprise?"
- (2) "Have you (as a manager/representative of an enterprise) encountered corruption when applying to ... for services from (in) .... in the last 12 months - i.e. have you given or been asked to give a bribe, used your connections, etc.?" ("...when meeting (contacting) representatives of ... authorities)

\* The Judiciary sphere in 2021-2022 also included the activities of the enforcement agencies, and in 2023 these spheres were separated

# Businesses: experience interacting with sectors and corruption experience



*Of those who had contact with the sector*

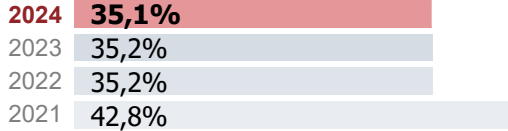
Sectors of activity	Corruption experience based on self-assessment	Initiated by visitors	Initiated by officials	Had contact with the sector
Customs (customs control, preparation and clearance of customs documents, etc.)	35,1%	7,7%	22,2%	8,7%
Services for connection and maintenance of electricity, gas, water supply and sewerage systems	32,2%	8,7%	20,6%	15,6%
Law enforcement activities	28,5%	6,4%	19,8%	12,8%
Construction and land relations	27,9%	5,0%	19,9%	12,5%
Judicial system	18,1%	3,7%	15,0%	10,1%
Activities of the tax authorities	15,8%	1,3%	12,6%	↓ 25,5%
Control and supervision of business activities	15,4%	1,2%	21,5%	10,7%
Enforcement of court decisions	15,4%	5,4%	10,6%	5,9%



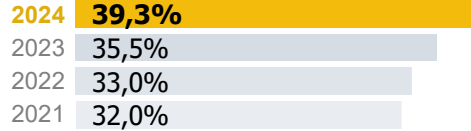


## Corruption experience

### Self-assessment

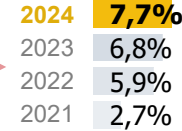


### Found themselves in corruption situations

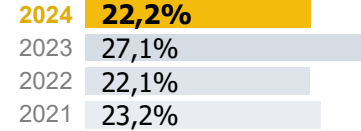


## Initiators of corruption situations

### Visitors

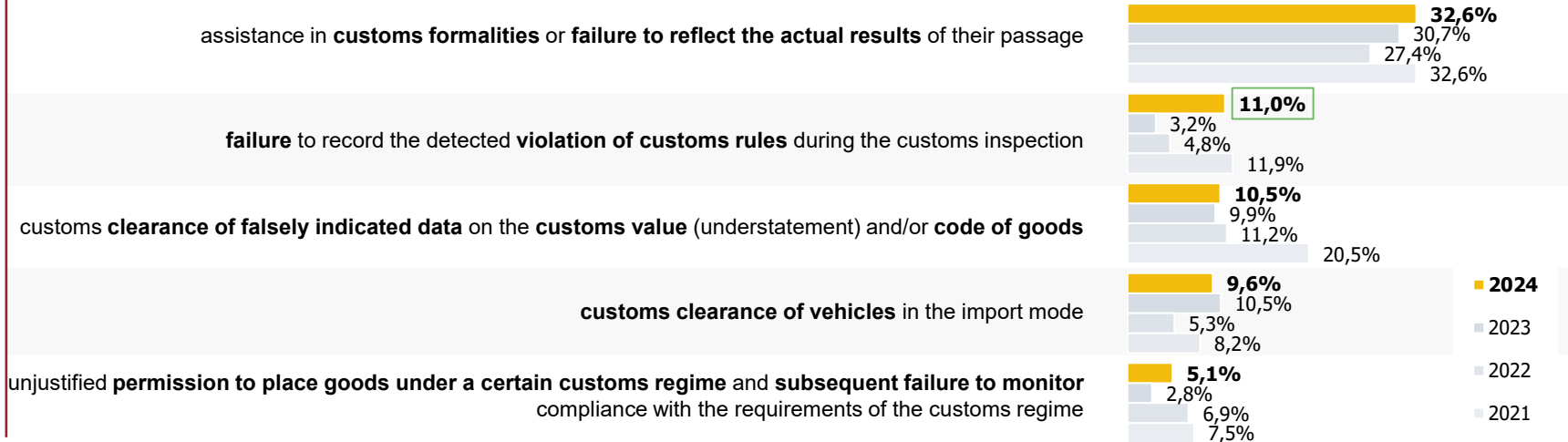


### Officials

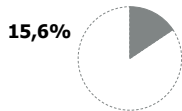


## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations



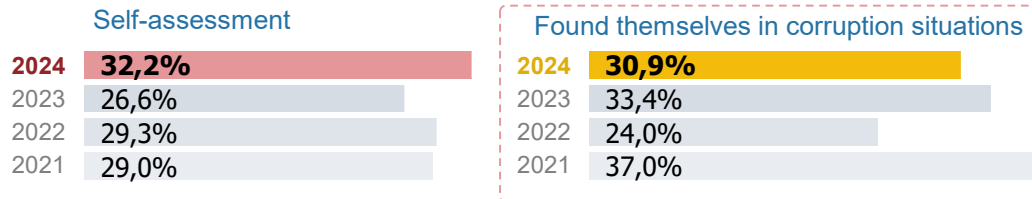
**Question** (for those who had contact with the sector, N = 105): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with customs officials over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?" ; "Did you/company employees (company representatives) experience such situations at the time of dealing (contact) with customs representatives?"



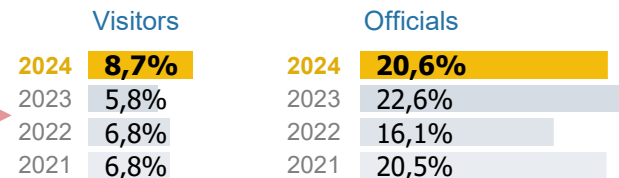
# Services for connection and maintenance of electricity, gas, water supply and sewerage systems



## Corruption experience

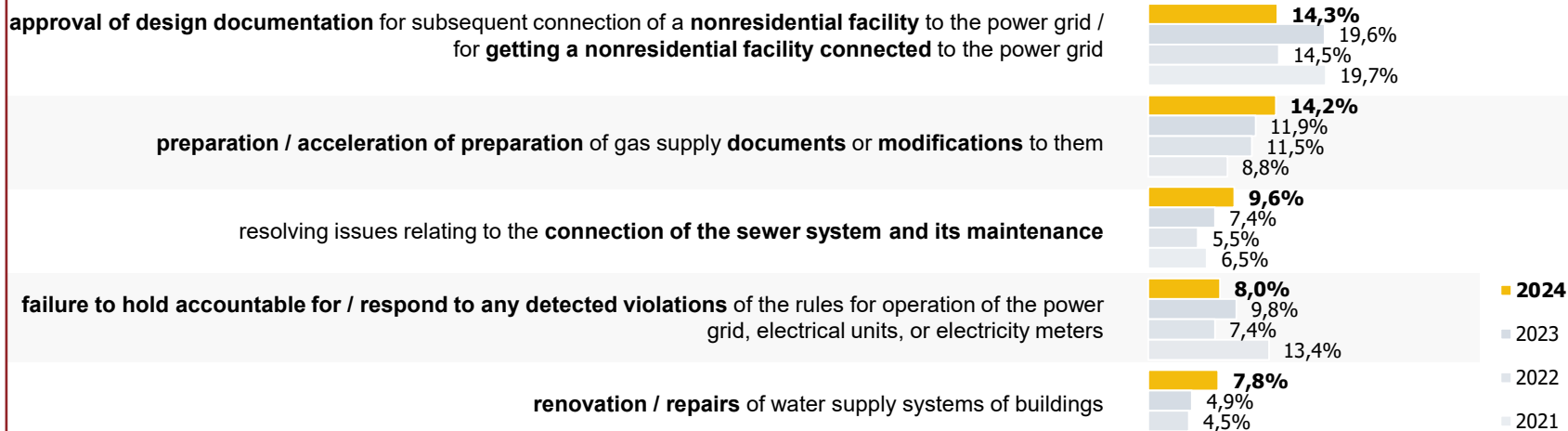


## Initiators of corruption situations



## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations



**Question** (for those who had contact with the sector, N = 188): "Did you (as a company head/representative)/did your company encounter corruption when contacting enterprises for services of connection and maintenance of power, gas water supply and water disposal systems over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?", "Did you/company employees (company representatives) experience such situations when applying to such enterprises?"

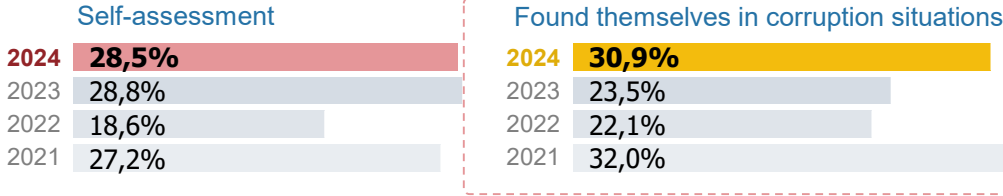
# Law enforcement activities to ensure law and order, pre-trial investigation



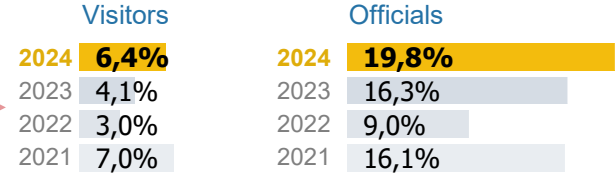
12,8%



## Corruption experience

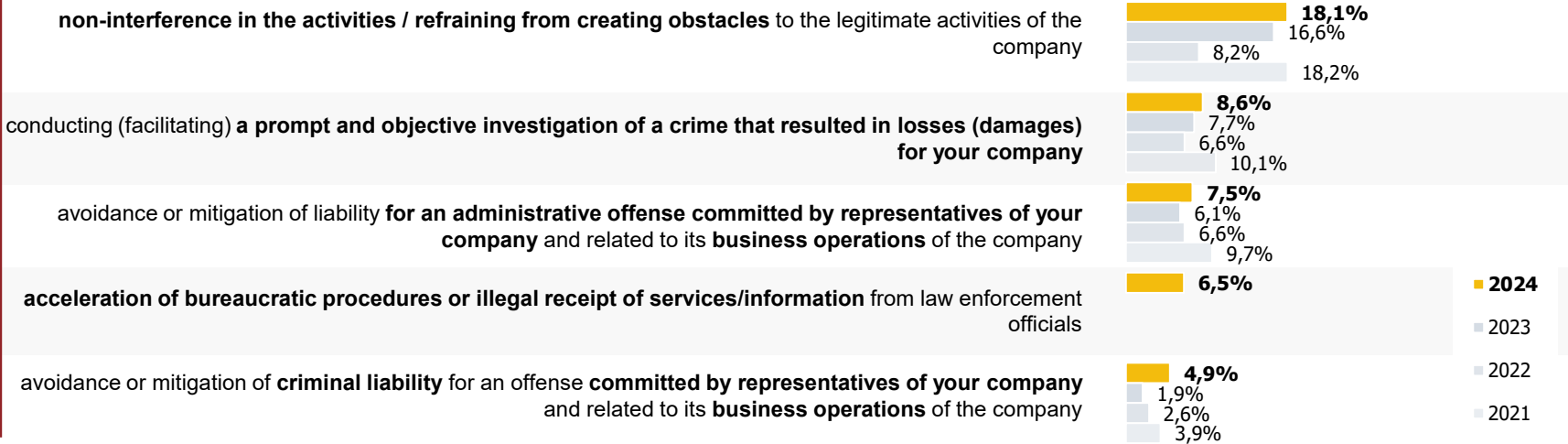


## Initiators of corruption situations

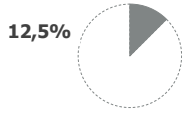


## Made unofficial payments to an official (cash or gifts) or provided services to them...

TOP-5 corruption situations



**Question** (for those who had contact with the sector, N = 154): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of law enforcement authorities over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?" ; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of law enforcement authorities ?"

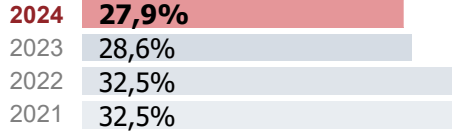


# Construction and land relations



## Corruption experience

### Self-assessment

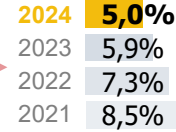


### Found themselves in corruption situations

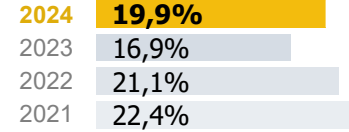


## Initiators of corruption situations

### Visitors

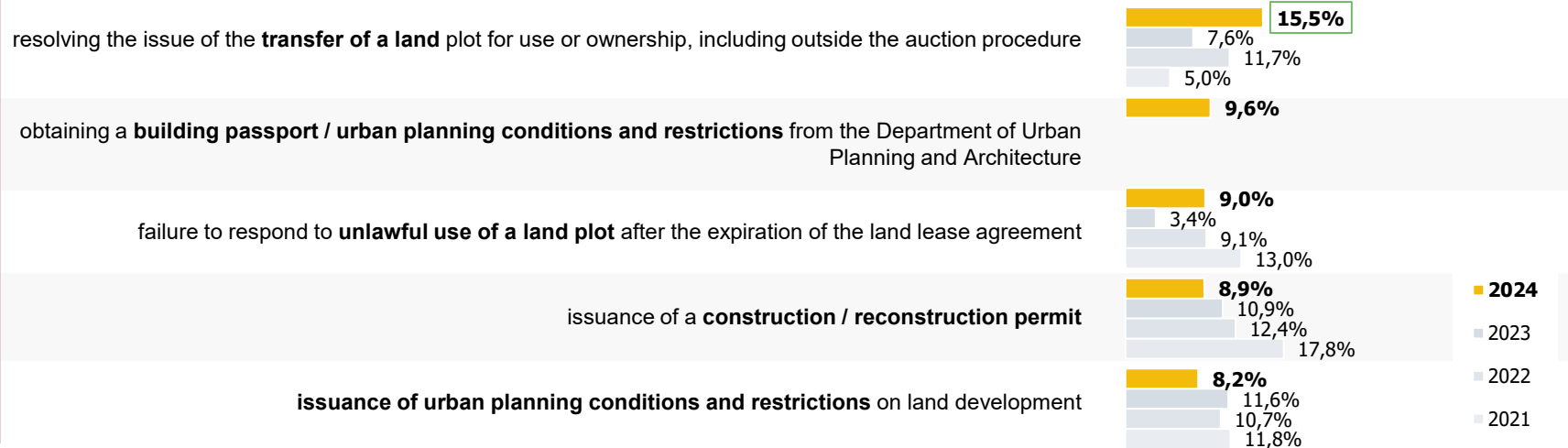


### Officials



## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations



**Question** (for those who had contact with the sector, "Did you (as a company head/representative)/did your company experience corruption when applying for services to construction and land relations sector over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations when applying for services to construction and land relations sector?")

Had contact with the sector

10,1%



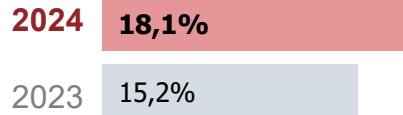
# Judicial system



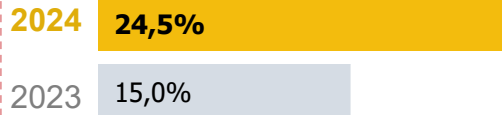
## Corruption experience

## Initiators of corruption situations

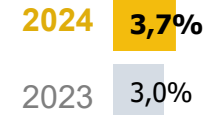
### Self-assessment



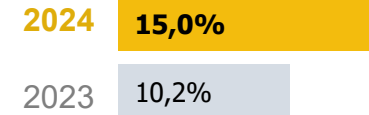
### Found themselves in corruption situations



### Visitors

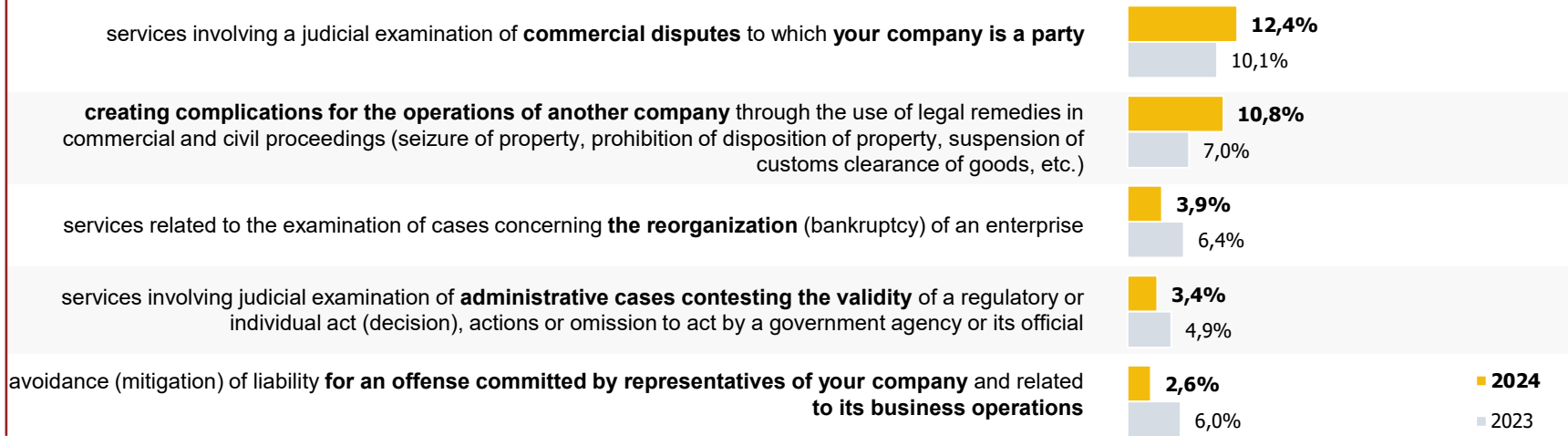


### Officials



## Made unofficial payments to an official (cash or gifts) or provided services to them...

Corruption situations



**Question** (for those who had contact with the sector, N = 122): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of judicial or enforcement bodies over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?" ; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of judicial or enforcement bodies?"

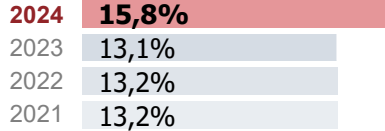


# Activities of the tax authorities

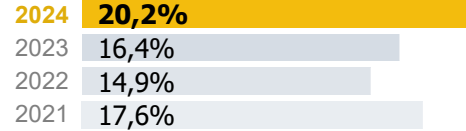


## Corruption experience

### Self-assessment

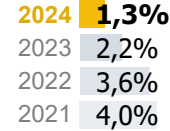


### Found themselves in corruption situations

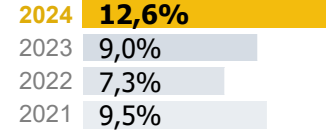


## Initiators of corruption situations

### Visitors

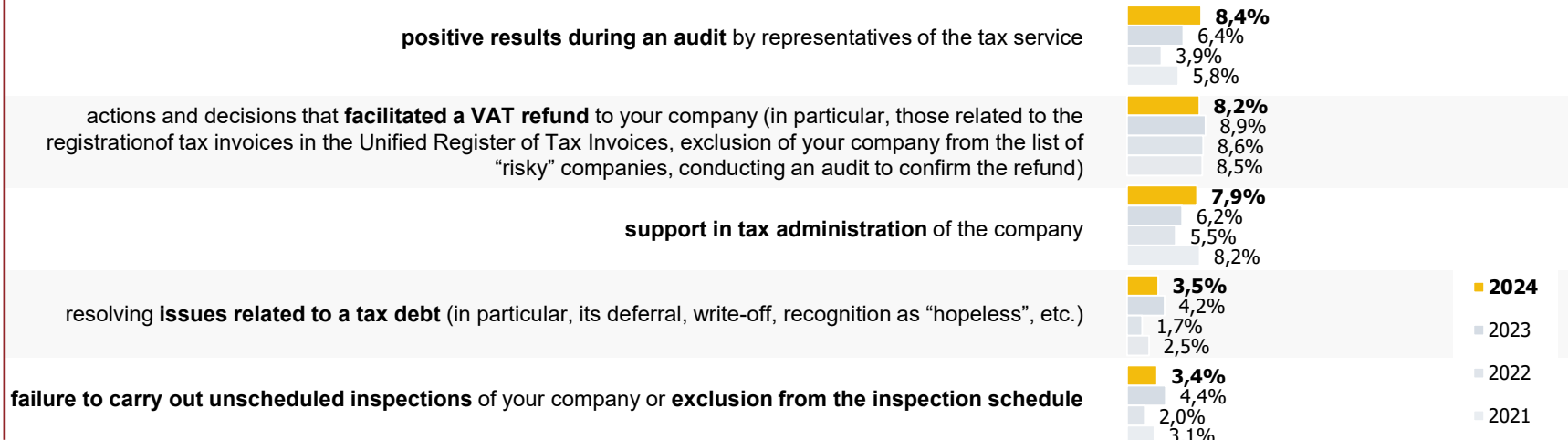


### Officials



## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

TOP-5 corruption situations



**Question** (for those who had contact with the sector, N = 308): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of tax authorities over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?" ; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of tax authorities ?"

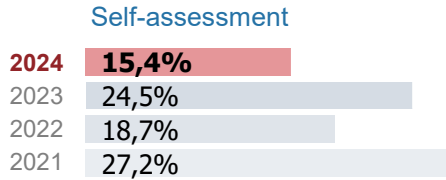


# Control and supervision of business activities

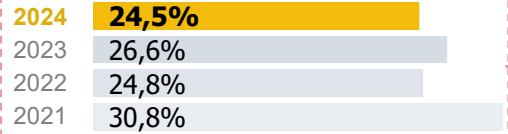


## Corruption experience

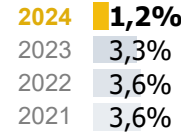
## Initiators of corruption situations



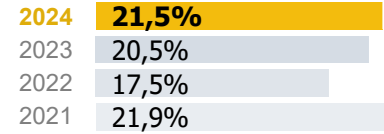
### Found themselves in corruption situations



### Visitors



### Officials



## Made unofficial payments (cash or gifts) or provided services to an official of...

TOP-5 corruption situations



**Question** (for those who had contact with the sector, N = 129): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of regulatory authorities over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?" ; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of regulatory authorities?"

Had contact with the sector

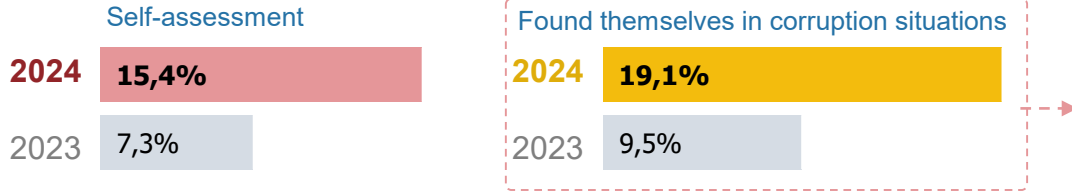
5,90%



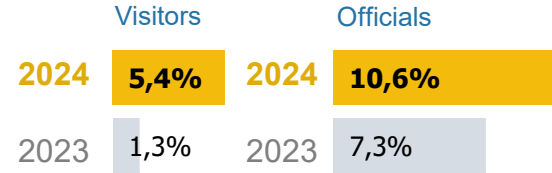
# Enforcement of court decisions



## Corruption experience

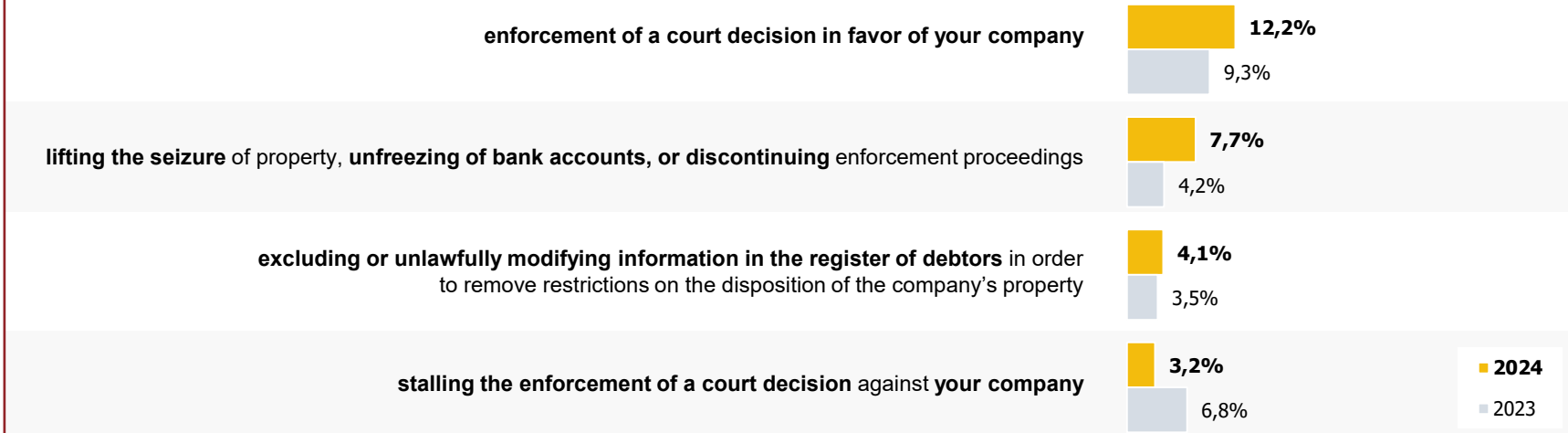


## Initiators of corruption situations



## Made unofficial payments to an official (cash or gifts) or provided services to them in exchange for...

Corruption situations



**Question** (for those who had contact with the sector, N = 72): "Did you (as a company head/representative)/did your company experience corruption at the time of interaction (contact) with representatives of bodies responsible for executions or court decisions over the last 12 months – i.e., did you give or were requested to give a bribe, use connections, etc.?"; "Did you/company employees (company representatives) experience such situations at the time of interaction (contact) with representatives of enforcing authorities?"





# INTEGRAL INDICATORS OF THE STATE ANTI- CORRUPTION POLICY

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## 5 indicators of the state anti-corruption policy were established



- 1 Share of the population/businesses with a **negative attitude** towards manifestations of corruption
- 2 Share of the population/businesses that had their **own corruption experience**
- 3 Share of the population/businesses capable of exposing corruption
- 4 Share of the population/businesses **approving the activity of corruption whistleblowers**
- 5 Share of the population **aware of the guarantees** of legal protection for whistleblowers

Indicators of the state anti-corruption policy

Indicators of the effectiveness of the system for preventing and combating corruption

# Indicator 1. Share of the population/businesses with a negative attitude towards manifestations of corruption



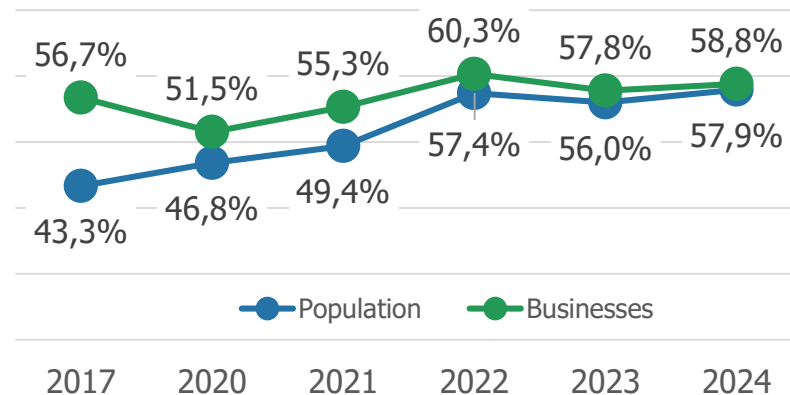
## Method of projected situations: What share of respondents reject the corrupt model of resolution of the situation?

“Picture the following situation. You have applied to a government agency for a certificate that you urgently need to resolve a personal matter (for a business – a matter in the interests of the company). You have been told that it will take 30 days to issue it, but you need it as soon as possible. When you left the office, a random person in the corridor told you that his neighbor (acquaintance) received such a certificate the following day by paying 1,000 hryvnias to the head of the department that issues such certificates. What would you most likely do in such a situation?”

### Answer options:

1. “I will wait for 30 days” ✓
2. “I would pay 1,000 hryvnias, but I don’t have the money to do so” ✗
3. “I would look for friends or relatives who would help accelerate the issuance of the certificate” ✗
4. “I would pay 1,000 hryvnias” ✗
5. «“I would report corruption to a higher-level institution” ✓
6. “I would file a report with law enforcement agencies” ✓
7. “I would contact the media (report these facts to journalists)” ✓

### Population and businesses: stabilisation in 2023-2024



## Indicator 2. Share of the population/businesses that had their own corruption experience

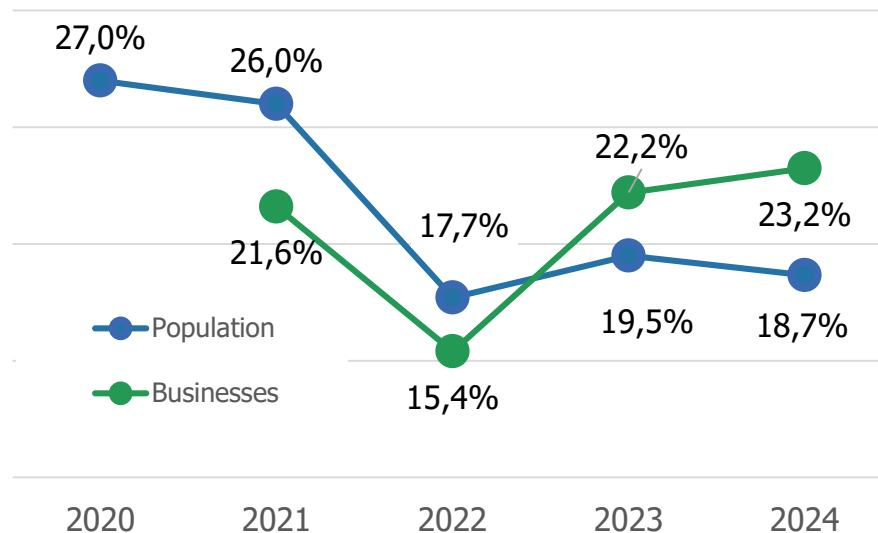


Direct question about the respondents' self-assessment of their involvement in corruption:

*Whether they have encountered corruption (given or been asked to give a bribe, used connections, etc.) in the last 12 months, either personally or by family members (or employees of the enterprise in its interests in the business survey)*

**Population and businesses: no changes in 2024**

*The results attached to this indicator reflect the self-perception of corruption experience by the population/entrepreneurs, i.e., they are subjective and “informative” in nature and may differ from the actual assessment of their involvement in corruption (if certain situations are analyzed for the presence of a corruption component in accordance with the law)*



# Indicator 3.1. Share of the population/businesses capable of exposing corruption



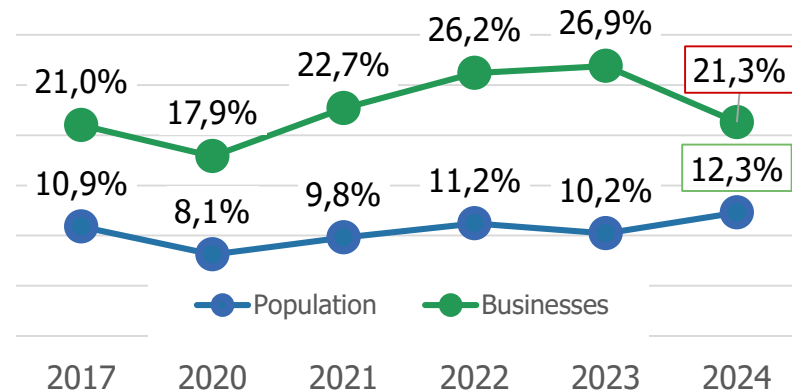
## Method of projected situations: What share of respondents choose the whistleblower model of behavior?

“Picture the following situation. You have applied to a government agency for a certificate that you urgently need to resolve a personal matter (for a business – a matter in the interests of the company). You have been told that it will take 30 days to issue it, but you need it as soon as possible. When you left the office, a random person in the corridor told you that his neighbor (acquaintance) received such a certificate the following day by paying 1,000 hryvnias to the head of the department that issues such certificates. What would you most likely do in such a situation?”

### Answer options:

1. “I will wait for 30 days” ❌
2. “I would pay 1,000 hryvnias, but I don’t have the money to do so” ❌
3. “I would look for friends or relatives who would help accelerate the issuance of the certificate” ❌
4. “I would pay 1,000 hryvnias” ❌
5. “I would report corruption to a higher-level institution” ✅
6. “I would file a report with law enforcement agencies” ✅
7. “I would contact the media (report these facts to journalists)” ✅

### Population: growth Businesses: decline in 2024



## Indicator 3.2. Share of those who reported the corruption situation to the authorities

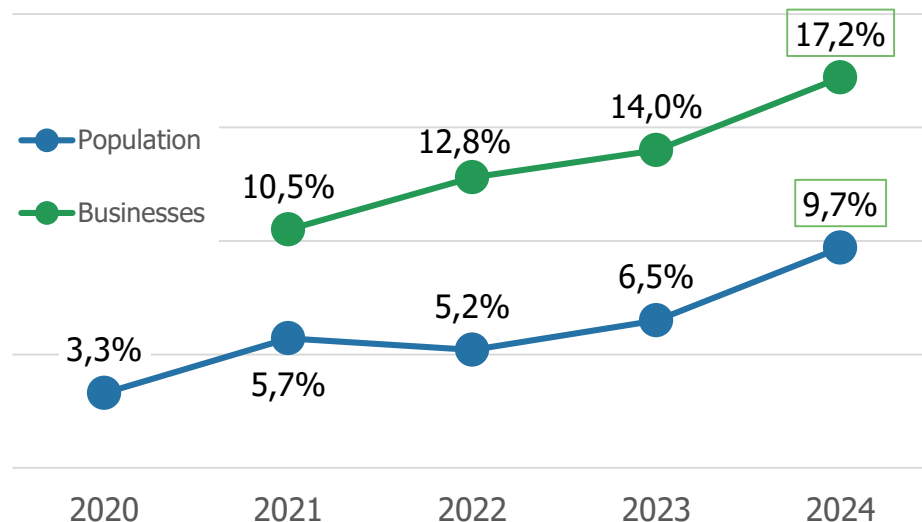


### Direct question:

(1)\* *Have you encountered corruption during the last 12 months - i.e. have you given or been asked to give a bribe, used connections, etc.?*

*If the answer is "yes": (2) Have you complained to the authorities or law enforcement about a corruption incident?*

**Population and businesses:**  
growth in 2024



*\*for businesses – in the interests of the company you work for*

# Indicator 4. Share of the population/businesses approving the activity of corruption whistleblowers

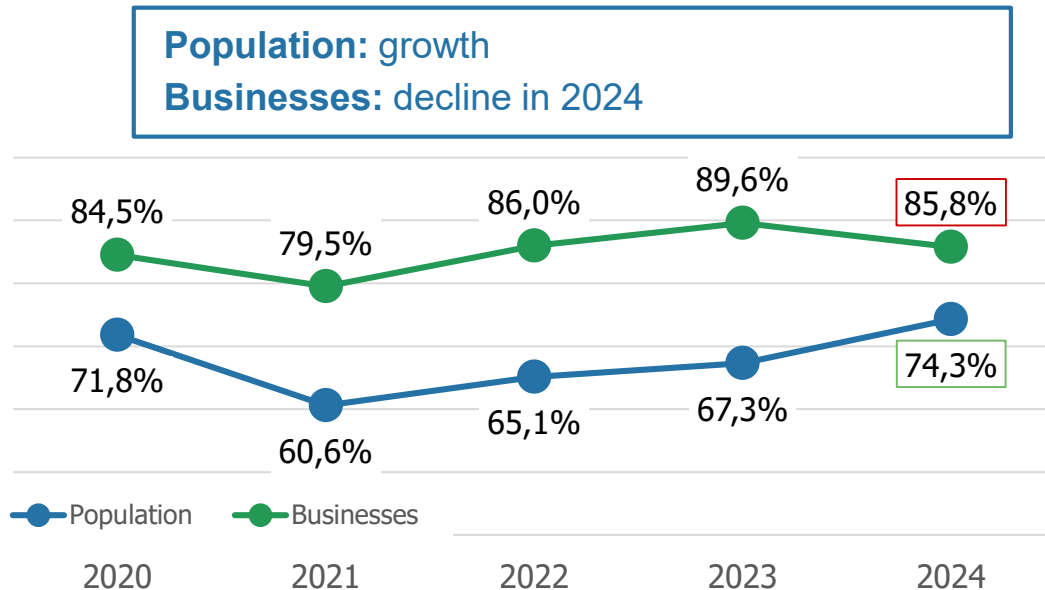


## Direct question:

*What is your attitude towards people who file complaints (reports) with the government agencies or law enforcement in connection with corruption incidents?*

Answer options:

1. Completely approve ✓
2. Rather approve ✓
3. Neutral
4. Rather disapprove
5. Completely disapprove
6. Hard to say/Refused to answer



# Indicator 5. Share of the population aware of the guarantees of legal protection for whistleblowers



## Direct question:

<i>Do citizens who report corruption incidents to the relevant authorities have such rights?</i>	Yes	No	Hard to say
1. The right to free legal assistance in connection with the protection of their rights	✓		
2. The right to a paid vacation during the period of examination of the report on a corruption incident, but not more than 30 days		✓	
3. The right to a monetary reward in the instances prescribed by law	✓		
4. The right to receive information from law enforcement agencies on the results of pretrial investigations into all crimes committed by the same person against whom the corruption report was filed		✓	
5. The right to immediate reinstatement in their previous job (position) if they had been dismissed from work after reporting potential incidents of corruption or corruption-related offenses	✓		
6. The right to protection of the residence by law enforcement, regardless of whether or not threats to the life and health of the whistleblower have been made, from the time when the corruption incident was reported		✓	
7. The right to reimbursement of legal fees in connection with the protection of the person's rights as a whistleblower	✓		
8. The right to be transferred at their own request to another equivalent position (job) with the institution (establishment) where they work		✓	

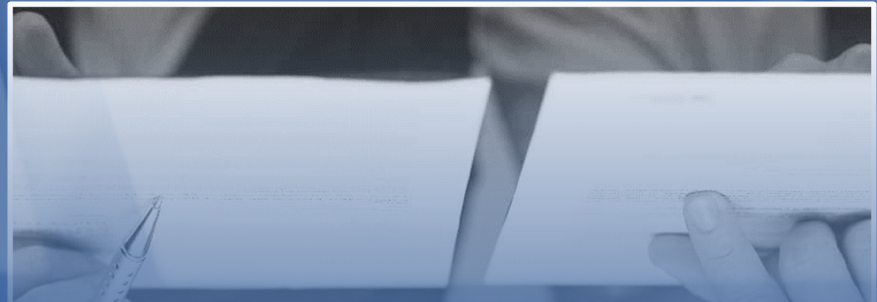
**Indicator 5 = the share of respondents who correctly answered at least 5 questions (more than one half)**

2021: 13,4%  
 2022: 17,7%  
 2023: 16,1%  
 2024: 16,8%



# CONCLUSIONS

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# Indicators of perception of corruption and corruption experience



- ✔ Corruption continues to rank **2nd** among the biggest **challenges** for Ukraine (after the Russian military aggression): **79,4%** of *population* and **76%** of *businesses* representatives consider corruption to be a *very serious* problem
- ✔ **91,4%** of the population and **83,1%** of businesses believe that corruption is somewhat or extremely **prevalent** in Ukraine. These indicators have **increased** significantly from 2022 in both audiences (respectively by 3,5 p.p. and 1,8 p.p. more than in 2023).
- ✔ There is a deterioration in the assessment of the **dynamics of the level of corruption** since 2023. **An increase in the level of corruption** is noted by **69,1%** of the population (+ 7,9 p.p by 2023 (61,2%)) and **57%** of business representatives (+10,7 p.p by 2023 (46,3%))



✓ According to respondents, combating corruption is the **responsibility** of the central authorities (President of Ukraine and his Office, the Parliament) and the NABU – this opinion has not changed for the last four years. However, in the business audience in 2024, the NABU tied for third place in the ranking of responsible with the **Cabinet of Ministers of Ukraine**, ministries and other central and local executive authorities

✓ In 2024, for the second year in a row anti-corruption activities effectiveness estimates have markedly and statistically significantly decreased (after increase in 2022). However, these estimates are higher than those of 2021.

✓ According to the assessment of corruption experience of the population, the highest risk of encountering corruption is present for those who apply to **construction and land relations**. A high level of corruption has also been recorded in the fields of **healthcare, law enforcement** activities, and **service centers of the MIA**, as well as in **higher education institutions** and in connection to **power, gas, water supply, and sewer systems**. In the opinion of businesses, the ranking of the most corrupt sectors for the last three years is topped by **customs control** as well as **law enforcement**, and like among population, **construction and land relations**, as well as **electricity, gas, and water supply**.

✓ **Corrupt relations were initiated** by **9,2%** of the Ukrainian population and **4%** of representatives of businesses. Meanwhile, **18,3%** of the population and **11,6%** of businesses were involved in corrupt relations because of demands made by representatives of the authorities or organizations and institutions in the relevant sectors.

# Indicators of effectiveness of state anti-corruption policy



During 2017-2022, there was a gradual increase in the share of the population with a **negative attitude to corruption** (from 43.3% in 2017 to 57.4% in 2022). In 2023-2024, the indicator stabilised at 56-58%, and in 2024 it was **57.9%**. The share of anti-corruption-minded businesses also stabilised in 2023-2024 after growing in 2022 and now stands at **58.8%**.

The proportion of the population that has had **their own corruption experience** (according to their self-assessment of involvement in corruption) in 2024 is **18.7%** (no significant difference from 2022-2023). The indicator stabilised in 2022-2024 (at 17-19%) after a decline in 2022. In the business audience, the share of enterprises with corruption experience, after increasing in 2023 (from 15.4% to 22.2%), remained without significant changes in 2024 - **23.2%**. For the second year in a row, the share of business representatives with corrupt access exceeds the same indicator in the population.

The proportion of **citizens willing to report** corruption has **significantly increased** in the general public to **12.3%** (compared to 10.2% in 2023). In the business environment, the opposite negative trend is observed: after increasing since 2020 and stabilising in 2022-2023 (at 26-27%), the indicator statistically **significantly decreased** to **21.3%**. That is, the willingness to report corruption among businesses has returned to the level of 2021.



In 2024, for the first time, a statistically **significant increase** in the share of **whistleblowers reporting corruption** was recorded in both audiences, although this figure remains quite low. The share of respondents who **reported corruption** to the competent authorities increased in 2024 to **17.2%** among the business audience (by 3.2 p.p. compared to 2023) and to **9.7%** among the population (by 3.4 p.p., after a long period of stability in 2021-2023).



The proportion of people who **approve of whistleblowers** in the business audience remains higher than in the population: **85.8%** and **74.3%**, respectively. However, in 2024, these indicators reflected the opposite significant dynamics to 2023: while the value of the population indicator increased (+7 p.p.) among the population, it decreased (-3.8 p.p.) in the business audience compared to the level of 2022.



Only **16,8%** of the population could be considered **aware of the guarantees of legal protection for whistleblowers** in 2024; this indicator remains at approximately the same level in 2022-2024.



NATIONAL AGENCY  
ON CORRUPTION  
PREVENTION

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**Thank you for your  
attention!**